

Textbook Purchasing FAQs

Below are some frequently asked questions regarding book purchasing for the upcoming academic year. If you have additional questions, please contact Mrs. Cara Healey at chealey@bishopstang.org.

1. Why are there so many books listed for each course?
 - Many courses offer the option of traditional textbooks or digital (e-text, epub) books. It is up to the parent and/or child which option they choose. Can you help me understand my balance?
 - Many courses offer the option of traditional textbooks or digital (e-text, epub) books. The parent and/or child may select which format they prefer.
 - Also, if you want used textbooks or the ability to rent a textbook, be sure you have selected those where available. This will lower the cost of the bill.
2. What is the fee I see listed for some classes? Do I have to pay it?
 - The fee is a materials or lab fee depending on the course. These fees go directly to the specific department to purchase the materials needed for the class or lab. These fees must be paid at the time of the book sale. ****Please be sure you have selected any fee(s) associated with your child's course(s). These are for labs and/or materials. Failure to select and pay the fee(s) at the time of purchase or by September 15, 2019 will result in a \$25 late payment charge in addition to the class fee(s).****
3. Can I download my digital books before school starts?
 - No, with Follett, we have a digital release date. Any books purchased at least 7 days prior to the release date will be available for download the first day of school.
4. What does required versus choice/option/recommended mean?
 - Required means that the item is necessary for the course.
 - Choice/option/recommended means that the student may choose between a digital book or a physical textbook. You are not required to purchase both formats, but you need to select one.
5. There are no courses listed on the Follett website for my child this year. How do I purchase their books?
 - Schedules will be emailed to students prior to the launch of the book buying site. The schedule will have the course number for each course the student is taking. You will be able to shop by course number.