

## **FINANCIAL AID FAQs RELATED TO COVID-19**

*Note: Additional questions and answers may be added as more information becomes available. Please check back periodically.*

### **Q1) If I completely withdraw from all my spring 2020 courses, will I owe back any of the federal student aid I received?**

A1) No. Students who withdrew from school in spring 2020 as a result of COVID -19, will not be responsible to return any federal aid (Pell Grant, Direct Subsidized Loan, Direct Unsubsidized Loan, Direct Parent PLUS loan) received in spring.

Note: all student loans received are still debt the student owes to their loan servicer.

### **Q2) If I received a Pell Grant in spring 2020, does it affect my lifetime Pell eligibility?**

A2) No. For students who withdrew from school in spring 2020 as a result of COVID -19, any Pell received during that semester is excluded from counting toward a student's lifetime Pell eligibility.

### **Q3) If I borrowed a Direct Subsidized Loan in spring 2020, does it count toward my lifetime subsidized loan eligibility?**

A3) No. For students who withdrew from school in spring 2020 as a result of COVID -19, any Direct Subsidized Loan borrowed during that semester is excluded from counting toward a student's lifetime subsidized loan eligibility.

### **Q4) If I completely withdraw from all my spring 2020 courses, will that affect my financial aid eligibility in the future?**

A4) No. For students who withdrew from school in spring 2020 as a result of COVID -19, the student's grades do not affect their federal academic requirements (Satisfactory Academic Progress) to maintain financial aid eligibility.

### **Q5) If I borrowed student loans, will they now go into repayment?**

A5) No. Student loan payments, principal and interest will be deferred for 6 months, through September 30, 2020, without penalty to the borrower for all federally owned loans.

*Please review the additional information on the next page, especially if you are a financial aid recipient, to know how your financial aid may be impacted based on changes in your enrollment.*

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## California College Promise Grant (CCPG) or FRC Promise Scholarship Recipients

Students who withdrew from courses due to COVID-19 and enrollment fees are credited to their student account, will not receive a refund of those charges if they are a California College Promise Grant or FRC Promise Scholarship recipient. This is because both funds are only used to waive a student's California enrollment fees.

## Excused Withdrawal (EW) and Refund

Contact your advisor first to discuss athletic eligibility, graduation, transferring then email Admissions and Records ([admissions-records@frc.edu](mailto:admissions-records@frc.edu)) stating the reason of the withdrawal. If you already withdrew on the student portal through [myFRC](#) or were withdrawn by an instructor, please email [admission-records@frc.edu](mailto:admission-records@frc.edu) and state your reasoning for the withdrawal. If it is because of COVID-19, the W can be updated to an EW. **If you are a financial aid recipient, this is your best option!** The federal government passed the CARES Act, which allows withdrawal without repayment issues or Satisfactory Academic Progress (SAP) consequences, along with several other benefits for financial aid students.

## Withdrawal

You can use [myFRC](#) to withdraw from your course(s). This will put a W on your transcript and will calculate towards probation or dismissal status. Students can process this through April 24, 2020 for full semester-length courses. Please check with your instructor for short-term class deadline dates. **If you are a financial aid recipient, this option may result in repayment of Financial Aid and Satisfactory Academic Progress (SAP) standards may apply.**

## Cancelled Courses

If a college course has been cancelled due to COVID-19, a refund for course fees will be issued. **If you are a financial aid recipient and the cancelled course changes your enrollment level (i. e. full-time (12 units) to three-quarter time (9-11.5 units), you may owe back some or all of your Pell Grant.**

## No Show Drop / Never Began Attendance

If you never began attendance in a course(s) and/or you are no show dropped, you may not receive a refund for course fees. **If you are a financial aid recipient, and not beginning attendance in a course(s) or being no show dropped changes your enrollment level (i. e. full-time (12 units) to three-quarter time (9-11.5 units), you may owe back some or all of your Pell Grant.**