

## **Fall 2021 OAC Meeting**

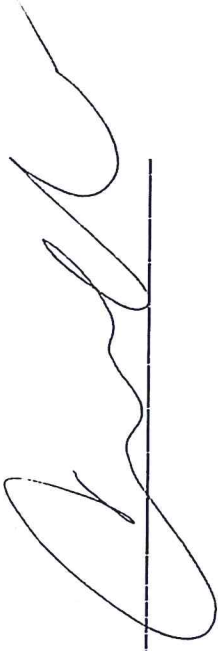
Advisory Committee Member Roster

ADVISORY Committee Member Roster

Program: Pharmacy Technician Program

Campuses: HAC-FLP-SULL

Associate Provost Approval (signature): \_\_\_\_\_



Name	Employer	Title	Business Address	Contact Information (phone #/email address)
1a. Mr. Shelby Miller, R.Ph. or 1b. Mr. David Osborne, R.Ph.	Schillings Pharmacy	Pharmacist Pharmacist/Owner	210 Avenue G Kentwood, LA. 70444	985-229-2501
2. Mrs. Mary Vuljoin, R.Ph.	Lallie Kemp Regional Medical Center	Pharmacy Director	52597 Hwy 51 S. Independence, La.	mvuljoin@lsuhsc.edu
3. Ms. Courtney Ridgell, RN	North Oaks Health System	Educations Manager	P.O. Box 2668 Hammond, La. 70404	985-230-6453 ridgedella@northoaks.org
4. Mr. Dwain Meche	Acadian Ambulance	Chief EMS Officer	15041 Club Deluxe Rd Hammond, LA. 70403	985-542-6551

# Advisory Committee Member Roster

Name	Employer	Title	Business Address	Contact Information (phone #/email address)
5. Mr. Jonathan Chang, R.Ph.	Walgreens La. Co.	Pharmacy Manager	1910 W. Thomas St. Hammond, LA. 70401	985-345-1600
6. Mrs. Kyshonna Haywood, CPhT.	Walgreens La. Co.	Senior Pharmacy Technician	300 W. Oak St. Amite, LA. 70422	985-747-8342 kahaywo9780@yahoo.com
7. Mr. Jeff Jarreau	North Oaks Health System	Chief Human Resources Officer	P.O. Box 2668 Hammond, LA. 70403	985-230-2700
8. Mrs. Monica Doherty, R.Ph.	CVS Louisiana	Pharmacist	285 W. Pine St. Ponchatoula, LA. 7045a	985-386-6212
9. Ms. Lakeycia Tyler, CPhT.	Paul's Pharmacy	NTCC Pharmacy Technician Graduate	53415 Cyprian Rd. Loranger, La. 70446	lakeichatyler@northshorecollege.edu 985-247-1562
10. Mrs. Denise Lamonte, CPhT.	Florida Parishes HSA	Senior Pharmacy Technician	148 Vilardo Lane Independence, LA 70443	deelamonte@bellsouth.net



## **AGENDA**

### **Occupational Advisory Committee (OAC) Meeting**

#### **PHARMACY TECHNICIAN Program**

#### **HAC-FLP-SUL Campuses**

**FALL 2021**

**December 8, 2021**

Welcome and Call Meeting to Order

Discussion and Approval of Minutes of Last Meeting

Old Business:

New Business:

1. Curriculum Review
  - i. Review of Admissions Requirements
  - ii. Review of Program Content
  - iii. Review of Program Length
  - iv. Review of Delivery Modes Offered
  - v. Review of Equipment and Materials (OAC only)
  - vi.
2. Program Review
  - i. Discuss Program Assessment Plan Results
  - ii. Student Evaluation
3. Action Items
4. Open discussion

Adjourn

Northshore Technical Community College LA-08  
Pharmacy Technician Program  
Advisory Committee Meeting Minutes  
FALL 2021  
(Hammond-Florida Parishes-Sullivan Campuses)

Date: 12-08-2021

**Members Present:**

Jeff Jarreau, RN- North Oaks Health System HR Director

Denise Lamonte, CPhT-FPHSA Sr. Technician

Kyshonna Haywood, CPhT-Sr. Tech. Walgreens

Johnathan Chang, R.Ph., PIC Walgreens Pharmacy

**Faculty/Staff  
members**

**Present:**

Julie Kupper,  
CPhT-

NTCC, Instructor,

Joycelyn Lee,  
R.Ph. Program  
Director/Instructo



TOPIC	DISCUSSION	ACTION
Welcome	Ms. Lee called the Fall 2021 advisory committee meeting to order at 9:02 AM and welcomed all. She thanked everyone for taking time out of their busy schedule to attend today.	
Discussion and Previous Minutes Approval	The minutes from the previous meeting were sent to committee members for review via email. There were no questions or need for corrections on the previous meeting's minutes. The committee was asked to approve the previous meeting's minutes.	Unanimously Approved by Advisory Committee
Old Business		
A. ASHP/ACPE Accreditation Status	The NTCC Pharmacy Technician Program is still currently under review for Re-Accreditation by the ASHP/ACPE national accreditation council. The NTCC Site Survey was on 4/16/2021. We have submitted a response to the initial accreditation team's survey report, but at this present time we have not received an official answer from our response as to our status. We have been invoiced for our 2022 accreditation fee.	

New Business			
Curriculum Review			
Review of the Pharmacy Technician Program Admission Criteria	<p>The Pharmacy Technician Program Admission requirements were reviewed and are consistent with NTCC college admissions and Health Science and Nursing Division. The admission requirements include the acceptance into the college and ACT scores 17 or above or Accuplacer scores of 250 or better in MATH and English. It was noted that if the student has not achieved the desired entrance test scores of 250+ on the Accuplacer in Math and English, they will have to satisfy the Medical Math 1160 and Dev. English 0098 pre-requisites before being admitted to the program.</p> <p>The advisory committee was asked to approve the Admission Criteria as presented</p>	Unanimously Approved by Advisory Committee	
Review of the Pharmacy Technician Program Content and Program Length	<p>It was noted that currently, completion of the program requires that the student achieves a minimum of 38 credit hours and 1170 clock hours. The program is designed</p>	Unanimously Approved by Advisory Committee	

	<p>to be completed in 3 full- time semesters. In the Spring 2022 semester the program length will remain as 3 semesters for the incoming cohorts, but the curriculum has been re-structured to include an additional 3 credit hours for a total of 41 credit hours and will decrease by 160 clock hours for a total of 965 clock hours. As always, the program content will include didactic, simulation, and experiential training. The changes were made to better align with the ASHP standards and to better address the trending roles of the pharmacy technician in present day pharmacy practice. The areas of program focus include Pharmacy Practice, Pharmacology, Law &amp; Ethics, Pharmacy Math, Professionalism, Public Speaking, Customer Service ,Computer Technology, and Medical Terminology.</p> <p>The restructuring has not diminished any course content but as an enhancement will allow additional simulation lab hours and additional content to the pharmacy practice content as recommended by the accreditation team.</p> <p>The committee was asked if there were any questions ,concerns or comments about the review on Program Content and Length. There were none.</p>
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	<p>The advisory committee was asked to approve the Program Length &amp; Program Content Review as presented.</p>	
<p><i>Review of the Pharmacy Technician Program's Delivery Modes of Instruction</i></p>	<p>The delivery modes of instruction in the Pharmacy Technician Program include traditional and innovative strategies. The teaching/learning process requires asynchronous and synchronous engagement. Delivery modes of instruction include various resources . The program instructors use textbooks, workbooks, PowerPoint lectures, Internet research, Videos, Kahoot games, Role-Play, and other Simulation exercises to prepare the student for the technician roles in modern day pharmacy practice. Since COVID we realize that most of the courses can be delivered in a face to face, online or hybrid format. The simulation lab courses are the only courses that absolutely require face to face synchronous engagement.</p> <p>The advisory committee was asked to approve the current review of the Delivery Modes of Instruction as presented and to advise on any suggestions for improvement.</p> <p>There were no comments questions or statements of concerns from the committee.</p>	<p>Unanimously Approved by Advisory Commit</p>

	The committee was asked to give approval of the review.	
<i>Review of Pharmacy Technician Program's Equipment and Materials</i>	<p>The equipment and materials used in the Fundamentals and Advanced Level Simulation Labs are intended to mirror that of everyday practice in both the community and institutional pharmacy settings. It was noted that additional equipment and materials are desperately needed and must be purchased to satisfy the ASHP accreditation standards. Currently, we are not up to full compliance in this area. The college administration must approve to increase funding for the Pharmacy Technician program before we can purchase what we need to come to full compliance.</p> <p>In this Fall 2021 semester, we have been allowed to purchase some needed new equipment and supplies as some funding has become available. We will continue to seek approval for funding and make purchases as administration allows until we have satisfied the deficiencies and are in full compliance per the ASHP accreditation standards. Mr. Jarreau asked if we are expecting to be able to meet our goal of full compliance. Ms. Lee answered that in her response to the ASHP survey report, she</p>	Unanimously Approved by Advisory Committee

	<p>said that we would begin working on the deficiencies this Fall 2021 semester and would continue as administration allows until we have reached full compliance. She has asked administration to give a statement of refusal that she can include in subsequent reports if there were at any time purchase requisitions that had to be denied and the materials or equipment could not be purchased.</p> <p>The committee was asked to approve the review as presented.</p>	
Program Review		
<p><i>Review of Pharmacy Technician Program's Student Evaluations</i></p>	<p>The Pharmacy Technician Program methods of evaluating students are congruent with NTCC college criteria and the Health Science and Nursing Division criteria. It was noted that the program operates on a 10-point grading scale. The student must achieve an overall average of 70% or better on all assignments, quizzes, exams, special projects, soft skills, and competency evaluations to be considered as successful. As students are evaluated grades are posted on Canvas so the student is always aware of their academic standing and current grade.</p> <p>In this Fall 2021 semester, the Final Preceptor Evaluation Grading Tool for the</p>	Unanimously Approved by Advisory Commit

	<p>externship courses has been updated to reflect the current ASHP standards and competency expectations. This evaluation tool allows the pharmacy preceptor to evaluate the student on levels of competency expected of a pharmacy technician in multiple areas.</p> <p>The advisory committee was asked to approve the Review of Student Evaluations as presented.</p>	
<p><i>Review of Program Assessment Plans (SLO's)</i></p>	<p>In keeping with the college's strategic initiatives, The Pharmacy Technician Program has identified at least 5 new Student Learning Outcomes assessments for the next 2-year cycle that will be documented and tracked to assess the effectiveness of the program. We have targeted benchmarks for each assessment group.</p> <p>Currently all of the benchmarks assigned have been met on the assessments and learning outcomes attempted by the students in each group. There was an improvement in the SLOs in the area of Pharmacology .</p>	



<p>ASHP/ACPE Accreditation /Program Prompted Action Items</p>		
<p><i>Business and Industry Update</i></p>	<p>The advisory committee was reminded that one of their duties as a committee is the approval of the pharmacy industry experiential sites. We are currently seeking to start clinical agreements with Curry Pharmacy in Clinton, LA; Medical Pharmacy and Lane Regional in Zachary, LA. and Medical Plaza Pharmacy in Baton Rouge, LA.; Southeast Community Pharmacy in Kentwood, LA. Cannons, Pharmacy in Independence, LA. ,Mary Bird Cancer Center of Covington, La. and East Louisiana Mental Health System Pharmacy in Jackson, La. The advisory was asked to approve all of these sites as clinical training sites.</p>	<p>All new sites were unanimously approved by the Advisory Committee</p>
<p>Review of Pharmacy Technician Program's Strategic Plan's Progress</p>	<p>Discussion : The Advisory Committee was reminded that another of their duties as a committee was to give input to formulate, revise, review, guide the direction of the program's strategic plan.</p> <p>In the response from the ASHP Accreditation Survey, one of the findings was that we are not in compliance with the standard with our strategic plan. The program's strategic plan was revised,</p>	<p>The advisory committee accepted by consent the review of the progress on the program's Strategic Plan</p>



	<p>reviewed and approved at the Summer 2021 meeting. As it relates to the existing strategic plan we have made progress in the area of increasing equipment and supplies, restructuring the curriculum to better align with the ASHP standards and expectations, implementation of the use of new pharmacy software in the simulation labs. We are continually evaluating and tweaking the course content to address emerging trends such as immunization therapy, point of care testing, medication therapy management and other advanced level certification competency opportunities. We have improved our achievement of acceptable SLO benchmarks .We have improved participation in various community events to help market the program. We have not been successful in adding any new program staff.</p>
<p><i>Open Discussion</i></p>	<p>The floor was open for questions, comments, discussion. There were no questions, concerns, or comments at this point.</p> <p>Ms. Lee thanked everyone for their participation and attendance. The committee was asked for a vote to Adjourn.</p>

<i>Meeting Adjourned</i>	The advisory committee unanimously voted to Adjourn the meeting at 9:48AM.	Advisory Committee Unanimously Voted to Adjourn

## **Spring 2022 OAC Meeting**

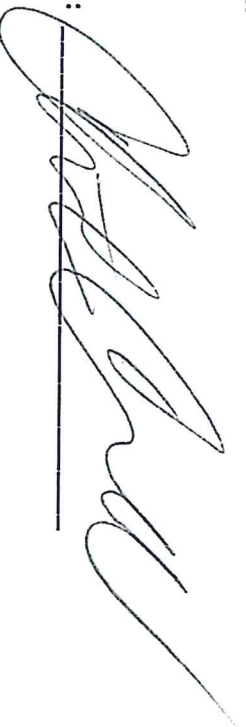
Advisory Committee Member Roster

**ADVISORY Committee Member Roster**

Program: Pharmacy Technician Program

Campuses: HAC-FLP-SULL

Associate Provost Approval (signature):



Name	Employer	Title	Business Address	Contact Information (phone #/email address)
1a. Mr. Shelby Miller, R.Ph. or 1b. Mr. David Osborne, R.Ph.	Schillings Pharmacy	Pharmacist Pharmacist/Owner	210 Avenue G Kentwood, LA. 70444	985-229-2501
2. Mrs. Mary Vuljoin, R.Ph.	Lallie Kemp Regional Medical Center	Pharmacy Director	52597 Hwy 51 S. Independence, La.	mvuljoin@lsuhsc.edu
3. Ms. Courtney Ridgell, RN	North Oaks Health System	Educations Manager	P.O. Box 2668 Hammond, La. 70404	985-230-6453 ridgedella@northoaks.org
4. Mr. Dwain Meche	Acadian Ambulance	Chief EMS Officer	15041 Club Deluxe Rd Hammond, LA. 70403	985-542-6551

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6. Mrs. Kyshonna Haywood, CPhT.	Walgreens La. Co.	Senior Pharmacy Technician	300 W. Oak St. Amite, LA. 70422	985-747-8342 kahaywo9780@yahoo.com
7. Mr. Jeff Jarreau	North Oaks Health System	Chief Human Resources Officer	P.O. Box 2668 Hammond, LA. 70403	985-230-2700
8. Mrs. Monica Doherty, R.Ph.	CVS Louisiana	Pharmacist	285 W. Pine St. Ponchatoula, LA. 7045a	985-386-6212
9. Ms. Lakeycia Tyler, CPhT.	Paul's Pharmacy	NTCC Pharmacy Technician Graduate	53415 Cyprian Rd. Loranger, La. 70446	lakeichat Tyler@northshorecollege.edu 985-247-1562
10. Mrs. Denise Lamonte, CPhT.	Florida Parishes HSA	Senior Pharmacy Technician	148 Vilaro Lane Independence, LA 70443	deelamonte@bellsouth.net





## **AGENDA**

**Spring 2022  
Occupational Advisory Committee (OAC) Meeting  
Pharmacy Technician Program  
Hammond-Florida Parishes-Sullivan Campuses  
May 13,2022**

Welcome and Call Meeting to Order

Discussion of Minutes of Last Meeting

Old Business:

ASHP/ACPE Accreditation Status Update

New Business:

1. Curriculum Review
  - i. Review of Admissions Requirements
  - ii. Review of Program Content
  - iii. Review of Program Length
  - iv. Review of Delivery Modes Offered
  - v. Review of Equipment and Materials (OAC only)
2. Program Review
  - i. Student Evaluation
  - ii. Discuss Program Assessment Plan Results
  - iii. Discuss Program Health Index Results
3. Action Items & Action Report
  - i. Business and Industry Update
  - ii. Strategic Plan Review
4. Open discussion
5. Adjournment

Northshore Technical Community College LA-08  
Pharmacy Technician Program  
Advisory Committee Meeting Minutes  
SPRING 2022  
Hammond-Florida Parishes-Sullivan Campuses

Date: 05-13-2022

**Members Present:**

Mary Vuljoin, R.Ph. Director of Pharmacy ,LKPMC

Denise Lamonte, CPhT-FPHSA Sr. Technician

Kyshonna Haywood, CPhT-Sr. Technician Walgreens (NTCC Alumnus)

Lakeycia Tyler, CPhT Technician, Paul's Pharmacy (NTCC Alumnus)

Johnathan Chang, R.Ph., PIC Walgreens Pharmacy

Dwain Meche, Chief EMS Officer, Acadian Ambulance

**Faculty/Staff members**

**Present:**

Julie Kupper,  
CPhT-

NTCC, Instructor,

Joycelyn Lee,

R.Ph. Program

Director

Instructor

TOPIC	DISCUSSION	ACTION
Welcome	Ms. Lee called the SPRING 2022 advisory committee meeting to order at 8:05 AM and welcomed all. She thanked everyone for taking the time to join the meeting today both virtually and face to face. She recognized Ms. Kupper as the other faculty member present.	
Discussion and Previous Minutes Approval	<p>The minutes from the previous meeting were sent to the committee members via email for review. The committee was asked if there were any questions, or any corrections needed. There were no questions or need for corrections in the previous meeting's minutes.</p> <p>The committee was asked to approve the Fall 2021 meeting's minutes.</p> <p>Ms. Lee continued to conduct the meeting with statements as follows:</p>	<p>The advisory committee consented to approve the Fall 2021 advisory committee meeting minutes.</p>
Old Business		
A. ASHP/ACPE Accreditation Status	<p>The NTCC Pharmacy Technician Program is currently Re-Accredited by the ASHP/ACPE national accreditation council for 2022. The NTCC</p> <p>Site Survey was on 4/16/2021. We received a</p>	

	voted action letter from the council late February. As it stands we will have to submit a response to the accreditation team's survey report, that addresses any progress we have made in the areas of partial compliance stated in the survey team's response. At this time, we have no remaining areas of non-compliance. Any deficiencies that we have remaining have been upgraded to partial compliance. The advisory committee was asked if they had any questions on the accreditation status. There were no questions on this review.	
<b>New Business</b>	Ms. Lee continued with new business as follows:	
<b>Curriculum Review</b>		
<b>Review of the Pharmacy Technician Program Admission Requirements</b>	The Pharmacy Technician Program Admission requirements were reviewed and are consistent with NTCC college admissions and Health Science and Nursing Division. The admission requirements include the acceptance into the college and ACT scores 17 or above or Accuplacer scores of 250 or better in MATH and English. It was noted that if the student has not achieved the desired entrance test scores	The advisory committee consented to approve the Program Admission Requirements as presented.

	<p>of 250+ on the Accuplacer in Math and English, they will have to satisfy the Medical Math 1160 and Dev. English 0098 pre-requisite courses before being admitted to the Pharmacy Technician program. The advisory committee</p> <p>The advisory committee was asked to approve the Admission Criteria as presented</p>	
<p><i>Review of the Pharmacy Technician Program Content and Program Length</i></p>	<p>Since the last advisory meeting the program curriculum has had some changes needed to address the ASHP findings. The accreditation council recommended that we add more simulation hours to the curriculum. To incorporate the council's recommendations, we added more simulation lab hours to the curriculum by adding another simulation lab course for a total of 3 simulation courses and restructured some other courses. After making the curriculum changes currently, completion of the program requires that the student successfully completes a minimum of 49 credit hours instead of 38 credit hours and now 940 clock hours instead of 1170 clock hours. The program is designed to be completed in 3 full- time semesters. Currently administration is exploring leaving the program length as 3 semesters but making 1 of those required semesters a summer semester which will be an 8-week semester instead of 3 16-week semesters.</p>	<p>The advisory committee consented to approve the Program Content and Program Length</p>



	<p>This pilot is to begin with the incoming Fall 2022 cohort, at the Greensburg campus. As usual, the program content will continue to include didactic, simulation, and experiential training. The content areas of the program focus on Pharmacy Practice, Pharmacology, Pharmacy Math and Dosage Calculations, Professionalism, Law and Ethics, Public Speaking, Customer Service, Computer Technology, and Medical Terminology.</p> <p>After the review of Program content and Program length, the committee was asked if there were any questions, concerns or comments about the review There were none.</p> <p>The advisory committee was asked to approve the Program Length &amp; Program Content Review as presented.</p>	
<p><i>Review of the Pharmacy Technician Program's Delivery Modes of Instruction</i></p>	<p>The delivery modes of instruction in the Pharmacy Technician Program include traditional and non-traditional modes of instruction. The teaching/learning process includes both asynchronous and synchronous engagement. Delivery modes of instruction include the use of various resources. The program instructors use textbooks, workbooks, PowerPoint lectures,</p>	<p>The advisory committee consented to approve the current review of the Delivery Modes of Instruction as presented .</p>

	<p>Internet research, Videos, Kahoot games, Role-Play activities, and many Simulation exercises to help the students prepare to assume the technician roles expected in modern day pharmacy practice. As of this semester though many of the courses can be delivered in a face to face, online or hybrid format, most are delivered face to face. Of course, the simulation lab courses are the courses that absolutely require face to face synchronous face to face engagement.</p> <p>The advisory committee was asked if there were any questions about the delivery modes of instruction.</p> <p>The advisory committee was asked to approve the current review of the Delivery Modes of Instruction as presented and to advise on any suggestions for improvement.</p>	
<p><i>Review of Pharmacy Technician Program's Equipment and Materials</i></p>	<p>The equipment and materials used in the Pharmacy Practice Simulation Labs I, II, and III are always intended to mirror that of everyday practice in both the community and institutional pharmacy settings. It was noted that additional equipment and materials are desperately needed and must be purchased to satisfy the ASHP accreditation standards. Currently, we are</p>	<p>The advisory committee approved the review on Equipment and Supplies as presented.</p>

	<p>still partially compliant as it relates to equipment and materials. The college administration must approve to increase funding for the Pharmacy Technician program before we can purchase all that the ASHP thinks that we need to come to full compliance.</p> <p>In the Fall 2021 semester, we have been allowed to purchase some needed new equipment and supplies as some funding did become available. We will continue to seek approval for funding and make purchases as administration allows until we come to full compliance per the ASHP accreditation standards.</p> <p>Associate Provost, Christi Marceau clarified that the Pharmacy Technician Program is not one of the programs eligible to receive Perkins funds at this time. The only HSN Division program is Nursing at this time. She reiterated that it would be helpful if industry partners could and would donate equipment and supplies to help meet our need.</p> <p>The committee was encouraged to ask questions as necessary.</p> <p>The committee was asked to approve the review on equipment and supplies as presented.</p>	
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Program Review		
<p><i>Review of Pharmacy Technician Program's Student Evaluations</i></p>	<p>The Pharmacy Technician Program methods of evaluating students are congruent with NTCC college criteria and the Health Science and Nursing Division criteria. It was noted that the program operates on a 10-point grading scale. The student must achieve an overall average of 70% or better on all assignments, quizzes, exams, special projects, soft skills evaluations, and all competency checklists and evaluations to be considered as successful. As students are evaluated grades are posted in the Canvas learning management system so the student is always aware of their academic standing and current grades in each course.</p> <p>In the Fall 2021 semester, the Final Preceptor Evaluation Grading Tool for the externship courses was updated and several skills competency checklist were created to reflect the current ASHP standards and competency expectations.</p> <p>The advisory committee was asked to approve the Review of Student Evaluations as presented and encouraged to ask any questions and give feedback as they felt necessary</p>	<p>The advisory committee accepted the Review on Student Evaluations as presented .</p>



<p><i>Review of Program Assessment Plans Results</i></p>	<p>In keeping with the college's strategic initiatives, The Pharmacy Technician Program has identified at least 5 new Student Learning Outcomes and corresponding assessments for a 2-year cycle. Monitoring these SLOs help to assess the effectiveness of the program. Currently we have met the targeted benchmarks assigned in each group except for one assessment in the Pharmacology group. The assessments for the SLOs in that group will be reviewed for possible modification.</p>	
<p><b>Program Health Index Results</b></p>	<p>The Program Health Index is currently recorded as 3/5 stars. We recognize that there is room for improvement. We are continually striving to achieve a 5/5-star rating.</p>	
<p><b>ASHP/ACPE Accreditation /Program Prompted Action Items</b></p>		
<p><i>Business and Industry Update</i></p>	<p>The advisory committee was reminded that one of their duties as a committee is the approval of the pharmacy industry experiential sites. We are currently seeking to start clinical agreements with the Ochsner Health System. We have been able to add Cannons, Pharmacy in Independence, LA.</p>	<p>The advisory committee approved the Ochsner Health System as a potential clinical training site.</p>



	<p>and Drive in Drug Store, Amite, La. as active industry partners.</p> <p>The advisory was asked to approve the pending site as a clinical training site.</p>	
<p>Review of Pharmacy Technician Program's Strategic Plan's/ Progress</p>	<p>Discussion : The Advisory Committee was reminded that another of their duties as a committee was to give input to formulate, revise, review, guide the direction of the program's strategic plan.</p> <p>In the response from the ASHP Accreditation Survey, one of the findings was that we were not in compliance with the standard with our strategic plan. The program's strategic plan was revised, reviewed and approved at the Summer 2021 meeting. As it relates to the existing strategic plan we have made progress in the area of increasing equipment and supplies, restructuring the curriculum to better align with the ASHP standards and expectations, implementation of the use of new pharmacy software in the simulation labs. We are continually evaluating and tweaking the course content to address emerging trends such as immunization therapy, point of care testing, medication therapy management and other advanced level certification competency opportunities. We have</p>	<p>The committee approved the Strategic Plan review as presented. The committee did not make any revisions to the current strategic plan.</p>

	<p>improved our achievement of acceptable SLO benchmarks. We have improved participation in various community events to help market the program. The HSN division is now utilizing digital billboards to help market the program. We have not been successful in adding any new program staff. We have been successful in maintaining a 70% or better PTCE Pass Rate currently we are at 72% Pass rate.</p> <p>The committee was asked to approve the Strategic Plan review as presented. The committee was asked to make any additions or revisions to the plan that they feel are needed. No feedback on any changes necessary given by the committee members at this time.</p>	
<i>Open Discussion</i>	<p>The floor was then opened for questions, comments, discussion. There were no questions, concerns, or comments at this point.</p> <p>Ms. Lee thanked everyone for their participation and attendance. The committee was asked for a vote to Adjourn.</p>	
<i>Meeting Adjourned</i>	<p>The advisory committee unanimously voted to Adjourn the meeting at 8:45AM.</p>	<p>Advisory Committee Unanimously Voted to Adjourn</p>

		<i>Josephine S. P. M.</i>