

North West Hendricks FAQs about Student Chromebooks

PARENTS

QUESTIONS	ANSWERS
Why are we making this change?	We believe technology is a powerful tool in nurturing and accelerating these qualities in our students: Curiosity - We want our learners to ask great questions and seek answers. Collaborative - We want our learners to work well with others and to know how to agree and constructively disagree with others. Creative - We want our learners to have fresh ideas and innovative ways of solving problems.
What device are you issuing to students?	We will be issuing a Dell 3189 2-in-1 Chromebook
What students will be receiving a Chromebook?	All middle and high school students will be issued a Chromebook.
How long will students keep the device?	Each year students will be issued the same Chromebook for the life of that Chromebook while they are a student at North West Hendricks School Corporation
When will this be implemented?	The rollout for middle and high school students will be in August 2018.
May students also use their cell phone or own personal device at school?	Beginning at the start of 2018/19 school year, high school students may not use any other personal electronic devices, including cell phones <u>during class time</u> without specific approval from teachers or administrators. Middle school and elementary students may not use any other personal electronic devices, including cell phones, <u>during school hours</u> without specific approval from teachers or administrators.
How much is it going to cost me?	A portion of the cost of the Chromebook will be added to textbook rental fee that parents pay at the beginning of each year. However, we will be removing and/or reducing other fees. Therefore, we anticipate a very modest increase in fees for parents.

	<p>Parents also will pay \$20/year for the protection plan, which will be payable online at one2onerisk.com prior to your child receiving a device.</p> <p>Those qualifying for Free/Reduced lunch will still pay \$20 for the protection plan, but the device will be provided.</p>
How are we going to sustain the program?	Textbook Rental will cover the cost of Chromebooks.
What role will textbooks play in student learning?	This will depend upon the level and the courses your student takes.
Can a student “opt out” of getting a device?	Since devices act as a “textbook,” students will need to have access to them at school to fulfill assignments. Furthermore, parents must still pay the same textbook rental fee.
What are the expectations for me as a parent?	<ul style="list-style-type: none"> ● Make sure your student understands their responsibility with the care and use of his/her device. ● Encourage proper and appropriate use . ● Charge the Chromebook and send it back to school each day.
What happens if... <ul style="list-style-type: none"> ● one is broken/lost? ● there is misuse/abuse of the device? ● a student doesn't bring the device to school? 	<ul style="list-style-type: none"> ● All parents are asked to enroll in a protection plan using the following website: one2onerisk.com. Parents will also use this site to file a claim for any damaged devices. Parents will pay a \$50 deductible for broken devices and the remaining cost is covered if they have enrolled through the protection plan. (The protection plan covers up to two occurrences of damage per school year.) ● Misuse, lost/stolen, or abuse will result in full replacement cost by parent/guardian.
What if my computer is unusable?	A loaner will be assigned to a student for use while his/her computer is being serviced. Students will still be responsible for completing and turning in all assigned work in each class.
Will students keep the device... <ul style="list-style-type: none"> ● in the summer? ● during breaks? 	Students may be allowed to keep the devices during breaks within the school year. Devices will be returned prior to the start of summer break for annual checks/servicing.
Will my child be allowed to take home the device?	Yes, students will be encouraged to take it home both to charge and to use for school homework.

Will the device be filtered at home?	Yes. Devices will have the same filter as at school.
What do we do if the charger is lost?	You will need to notify your school. If the parent has enrolled in Damage Protection plan, they will pay a maximum of \$50 for the cost of a replacement charger.
Is there a protective case for the device?	Yes, a protective case is included with the device and should be used to transport the device at all times.
My child participates in an after-school club, activity, or sport. Who is responsible for the safekeeping of the device?	Your student is responsible for keeping the device safe when they are involved in an extracurricular activity.
We don't have Internet at home, how will my child complete his/her homework?	Your child will be able to produce work using the Chromebook even without Internet access.

STUDENTS

QUESTIONS	ANSWERS
What am I allowed to do? What am I not allowed to do?	Please be sure to review the Student Responsible Use Policy. Consequences for inappropriate use will be based on the severity of the incident. See the chart at the bottom of this document for a comparison of technology and non-technology related incidents.
What happens if I don't follow the rules?	You will face disciplinary consequences based on the offense.
Where do I go for help?	The students' first line of defense are their teachers.
What if a student forgets to bring the device to school?	Students will still be required to do the work. Students may have the opportunity to pick up a daily loaner device from the media center.
I am concerned my device battery will not last for the entire school day. What should I do?	Be sure to have a full charge each morning. If the device is fully charged in the morning, it should retain battery life for remainder of the day.
Can I print at school? Can I print at home?	You will not have access to print.

<p>Can I access YouTube? Stream Music? Download Games? Email other students?</p>	<p>There are a number of technical solutions and procedures in place to help protect the privacy of students and to monitor online behavior. Students are also required to follow the Student Responsible Use Policy. Students are prohibited from streaming music, downloading games, and accessing restricted online videos.</p>
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Technology Related Behavior Violations	Equivalent “Traditional” Classroom Violations
Failure to bring device to school	Coming to class unprepared
Emailing, texting, browsing websites that are not part of the assignment	Passing notes, reading magazines, playing games, etc.
Damaging, defacing, placing stickers, etc. on device	Writing in their textbook, vandalizing school property
Using account belonging to another student or staff member	Breaking into someone else’s desk or locker
Cyber-Bullying	Bullying/Harassment
Accessing inappropriate material	Bringing inappropriate content to school in print version
Using profanity, obscenity, racist terms in texts, email, or online	Using profanity, obscenity, racist terms verbally in class
Sending/Forwarding assignment to another student to use as their own and/or copy	Cheating, copying assignment, plagiarism