

March 17, 2020

Dear Nunez Students -

As we continue to navigate these unusual times during the COVID-19 pandemic, we are committed to providing you with updates as they become available. Despite the spread of COVID-19 in the US, please note that there are still no confirmed cases of Coronavirus affecting our campus community. Thank you for being vigilant in adhering to requests for social distancing, washing of hands and self-quarantine.

The Nunez leadership team spent several hours this morning in discussion about how to best serve our students, faculty and staff during this time. As a result, we have created an internal infrastructure to manage questions related to support. This is available on our website and will be updated often.

Please visit [www.nunez.edu](http://www.nunez.edu) and click on the support banner at the top of the page. You will be directed to the Student Support page where you will be able to participate in a Canvas training and complete a support form to receive help with admissions, advising, bursar and financial aid. In the coming days, you will find a link to the updated academic calendar and other helpful resources that will continue to be added to assist you as we move toward classes resuming online March 30, 2020.

Additionally, in an increased effort to keep you informed, Nunez staff members will be answering calls from 8AM - 8PM, Monday through Friday. Call 504-278-6467 for assistance. It is likely that we will be experiencing a high call volume. Please leave a message and be patient as the staff works diligently to get back with you. **Campus offices will not be open.**

We understand that anxiety may be high at this time. Please know that we are doing everything we can to respond and assist each and every student. Your success is at the core of our mission. We look forward to assisting you and helping you meet your goals this semester.

All the best-

***Tina M. Tinney, Ed. D.***  
**Chancellor**