



## 2020-2025 STRATEGIC PLAN

### Strategic Theme 1: Student-Centered

**Goal 1:** To expand access to all student services offered by the College

**Goal 2:** To enhance student support

**Goal 3:** To increase student success

### Strategic Theme 2: Teaching and Learning

**Goal 1:** Improve the quality of instruction in both lecture-based and online courses.

**Goal 2:** Develop remediation initiatives (Prep courses/connect to Adult Ed)

**Goal 3:** Increase programmatic accreditation

### Strategic Theme 3: Caring

**Goal 1:** Improve employee morale

**Goal 2:** Offer campus-wide customer service training

**Goal 3:** Provide campus-wide mental health training and awareness

**Goal 4:** Establish a Diversity, Equity and Inclusion campus-wide Committee

### Strategic Theme 4: Integrity

**Goal 1:** Improve Financial Stability

**Goal 2:** Improve development and review of policies and procedures

**Goal 3:** Improve Infrastructure

### Strategic Theme 5: Innovation

**Goal 1:** Modernize processes and procedures

**Goal 2:** Expand and maintain both a digital and a remote presence in order to remain relevant in the 21<sup>st</sup> century technological environment