

CONNECTION'S ACADEMY EAST

SOCIAL SKILLS STEPS

The following is a list of Steps that, when utilized in conjunction with the Circle of Courage, teaches our students critical social skills.

Consistently utilizing these steps helps students to appropriately and successfully interact with others, and better manage their thoughts, feelings and behavior at school, at home and within the community.

FOLLOWING INSTRUCTIONS

1. Look at the person.
2. Acknowledge (say "Okay")
3. Do the task
4. Check back ("Is that what you wanted?")

ACCEPTING A "NO" ANSWER

1. Look at the person
2. Acknowledge (say "Okay")

ACCEPTING PRAISE & EXPRESSING APPRECIATION

1. Look at the person
2. Acknowledge (say "Thank You")
3. Listen to any responses

ACCEPTING REDIRECTION

1. Look at the person
2. Acknowledge (say "Okay")
3. Write the redirection on your point sheet
4. Ask the Staff Member to:
"Please sign my point sheet"

ACCEPTING FEEDBACK

1. Look at the person
2. Acknowledge (say "Okay")
3. Make the correction
4. Check back ("Is that what you wanted?")

ASKING PERMISSION

1. Look at the person
2. Make the request
3. Wait for an answer
4. *If granted* – say "Thank You"
If not granted – say "Okay"

HOW TO BRING UP A CONCERN ABOUT A REDIRECTION

1. Acknowledge and accept the consequence or decision in the moment (say "Okay")
2. Wait 5 minutes to determine if it is still important to bring up the concern
3. Ask to speak with the Staff Member privately
4. Bring up the concern – use an appropriate voice tone and volume, and be aware of your facial expression
5. Accept the final decision (say "Okay")
6. Say "Thank You"

HOW TO BRING UP A CONCERN

1. If the issue just occurred... Wait 5 minutes to determine if it is still important to bring up the concern (if it did not just occur, move directly to Step 2)
2. Ask to speak with a Staff Member privately
3. Bring up the concern – be honest and clear, use an appropriate voice tone and volume, and be aware of your facial expression
4. Accept the final decision, or whatever support they provide (say "Okay")
5. Say "Thank You"