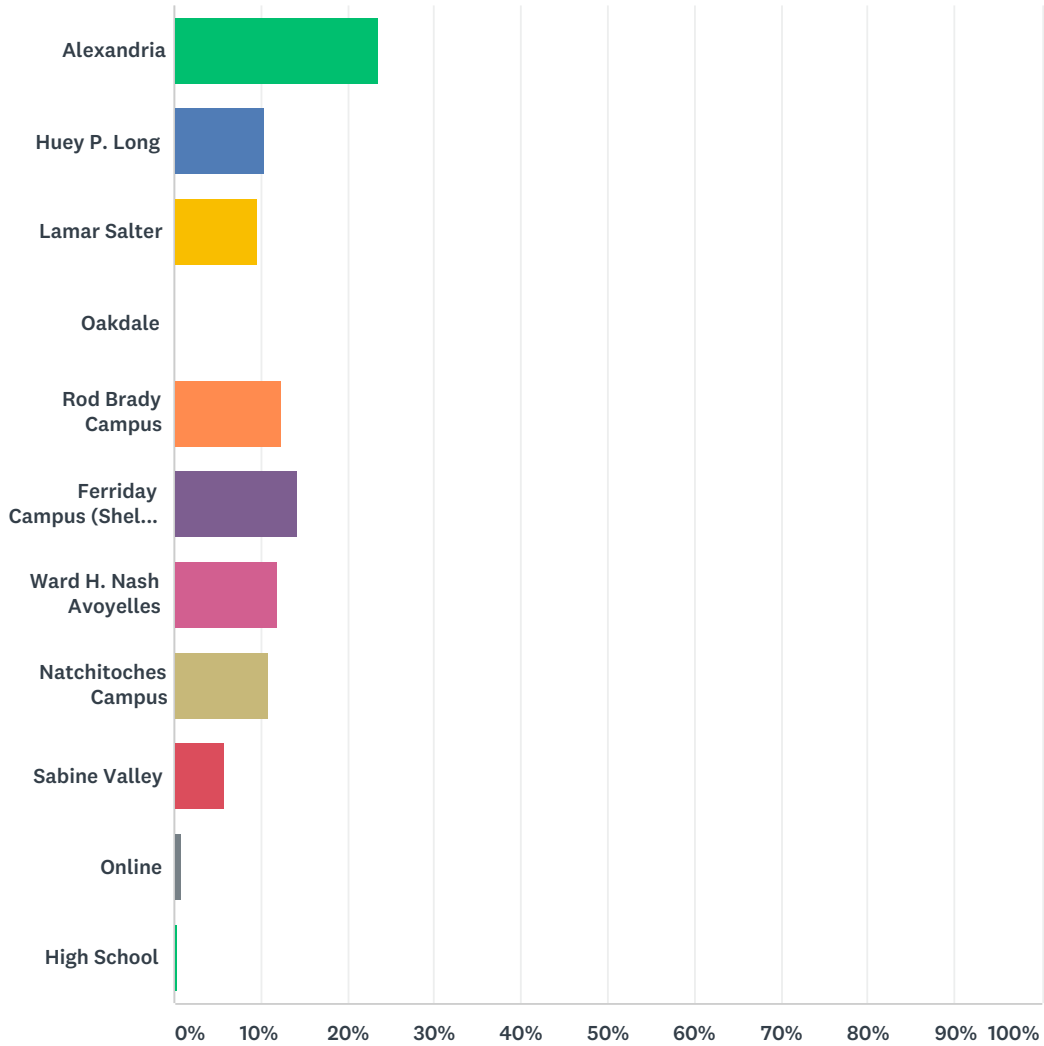


## Q1 What is your primary campus?

Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Alexandria	23.55%	61
Huey P. Long	10.42%	27
Lamar Salter	9.65%	25
Oakdale	0.00%	0
Rod Brady Campus	12.36%	32
Ferriday Campus (Shelby Jackson)	14.29%	37
Ward H. Nash Avoyelles	11.97%	31
Natchitoches Campus	10.81%	28
Sabine Valley	5.79%	15
Online	0.77%	2

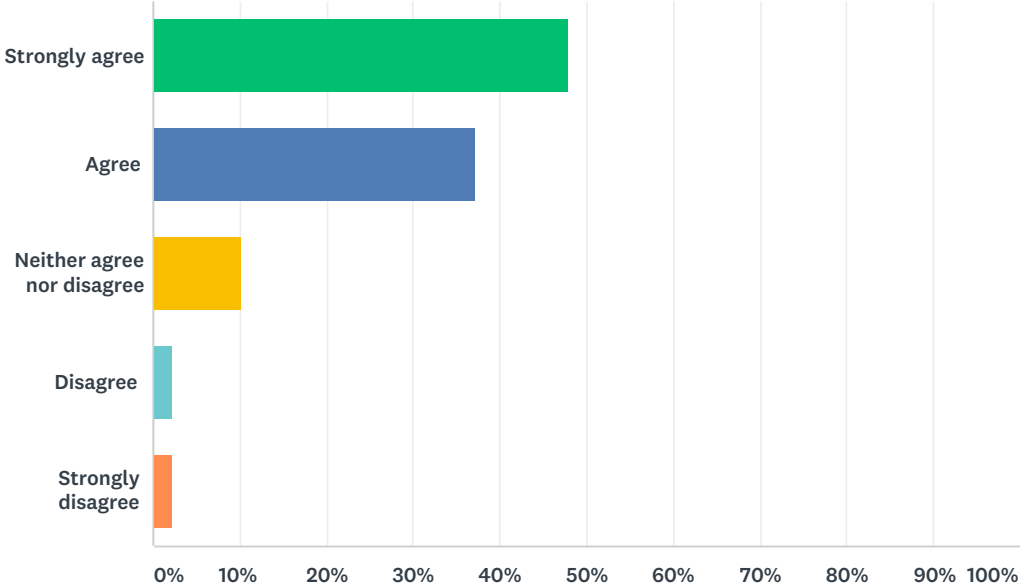
CLTCC Student Services Survey

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High School	0.39%	1
TOTAL		259

## Q2 The campus community is welcoming to students.

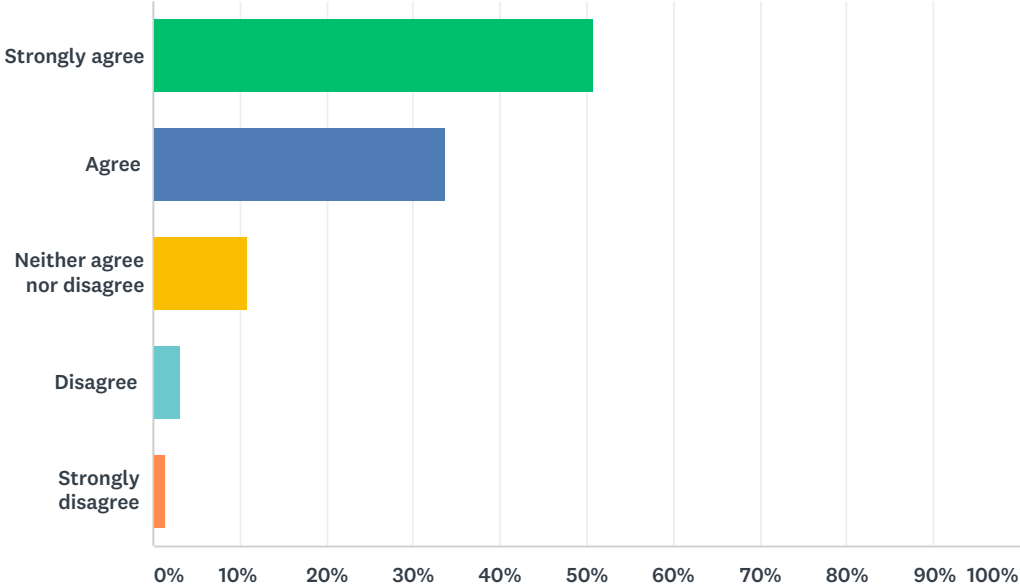
Answered: 253 Skipped: 6



ANSWER CHOICES	RESPONSES	
Strongly agree	47.83%	121
Agree	37.15%	94
Neither agree nor disagree	10.28%	26
Disagree	2.37%	6
Strongly disagree	2.37%	6
TOTAL		253

### Q3 I feel safe on campus.

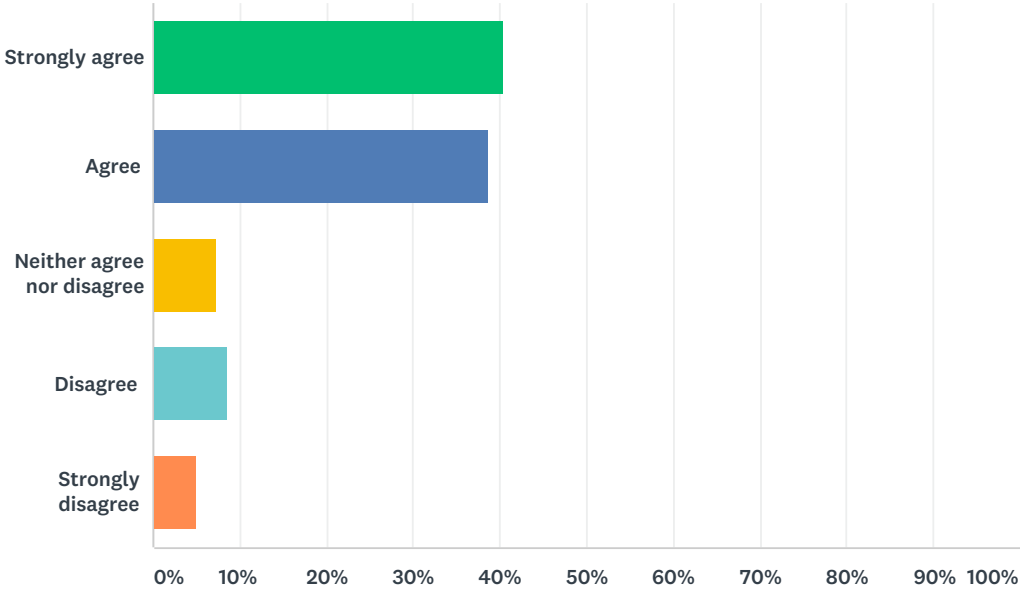
Answered: 258 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	50.78%	131
Agree	33.72%	87
Neither agree nor disagree	10.85%	28
Disagree	3.10%	8
Strongly disagree	1.55%	4
TOTAL		258

### Q4 When I have questions, it is easy to get answers or the information that I need from CLTCC staff members.

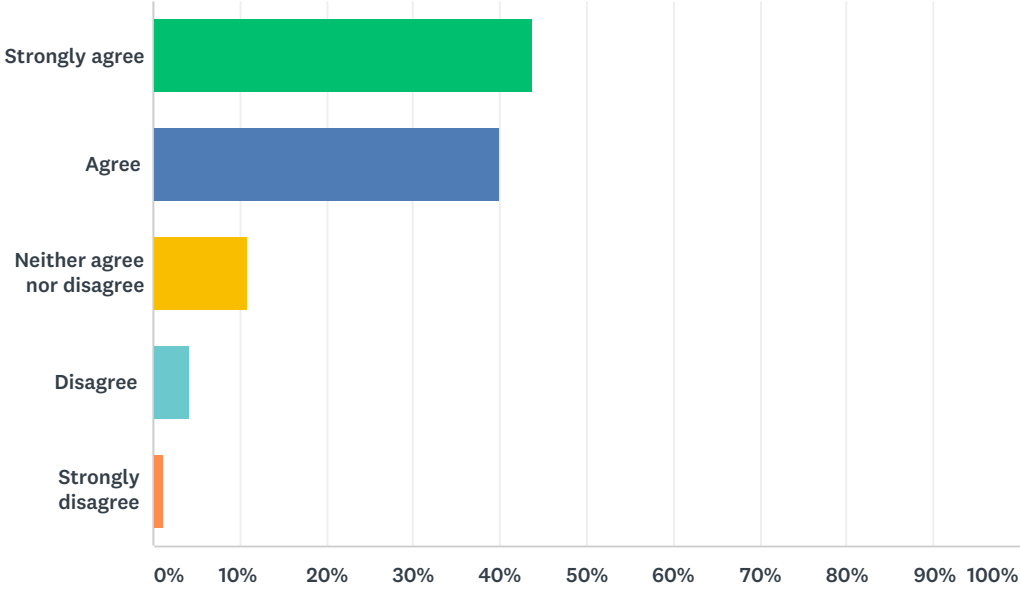
Answered: 258 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	40.31%	104
Agree	38.76%	100
Neither agree nor disagree	7.36%	19
Disagree	8.53%	22
Strongly disagree	5.04%	13
<b>TOTAL</b>		<b>258</b>

### Q5 Student services are conveniently located and easy to get to.

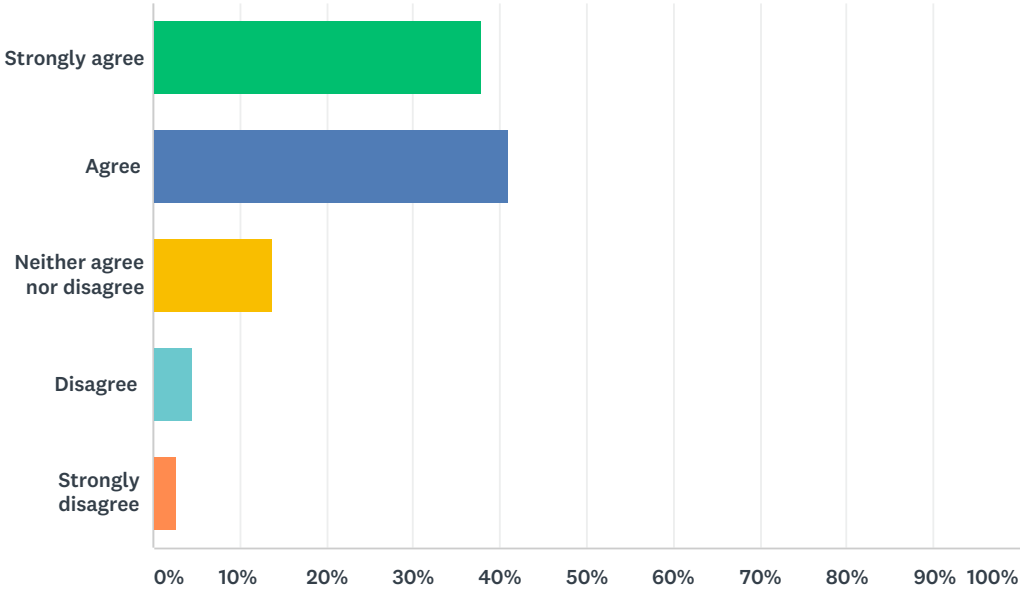
Answered: 258 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	43.80%	113
Agree	39.92%	103
Neither agree nor disagree	10.85%	28
Disagree	4.26%	11
Strongly disagree	1.16%	3
TOTAL		258

### Q6 Student services office hours are convenient.

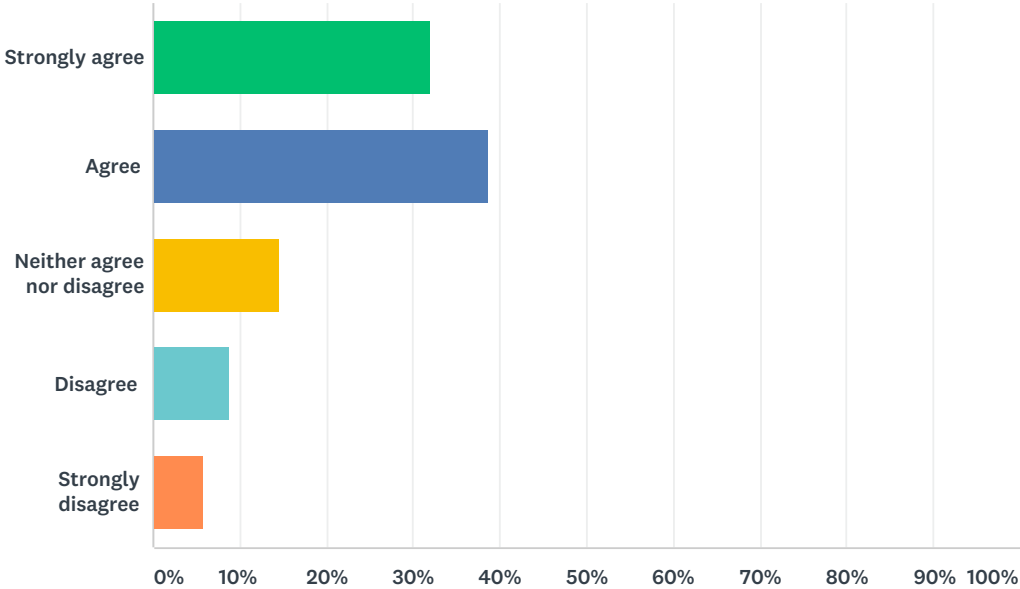
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	37.84%	98
Agree	40.93%	106
Neither agree nor disagree	13.90%	36
Disagree	4.63%	12
Strongly disagree	2.70%	7
TOTAL		259

### Q7 I am able to resolve any problems I experience at CLTCC in a timely manner.

Answered: 259 Skipped: 0

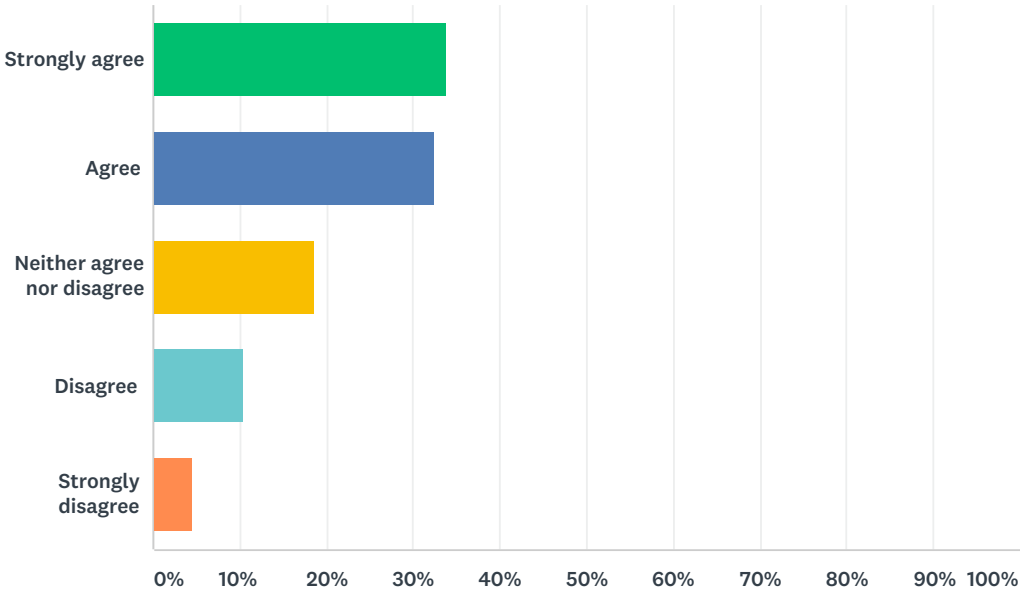


ANSWER CHOICES	RESPONSES	
Strongly agree	32.05%	83
Agree	38.61%	100
Neither agree nor disagree	14.67%	38
Disagree	8.88%	23
Strongly disagree	5.79%	15
TOTAL		259



### Q8 There are appropriate channels at CLTCC for expressing student complaints and concerns.

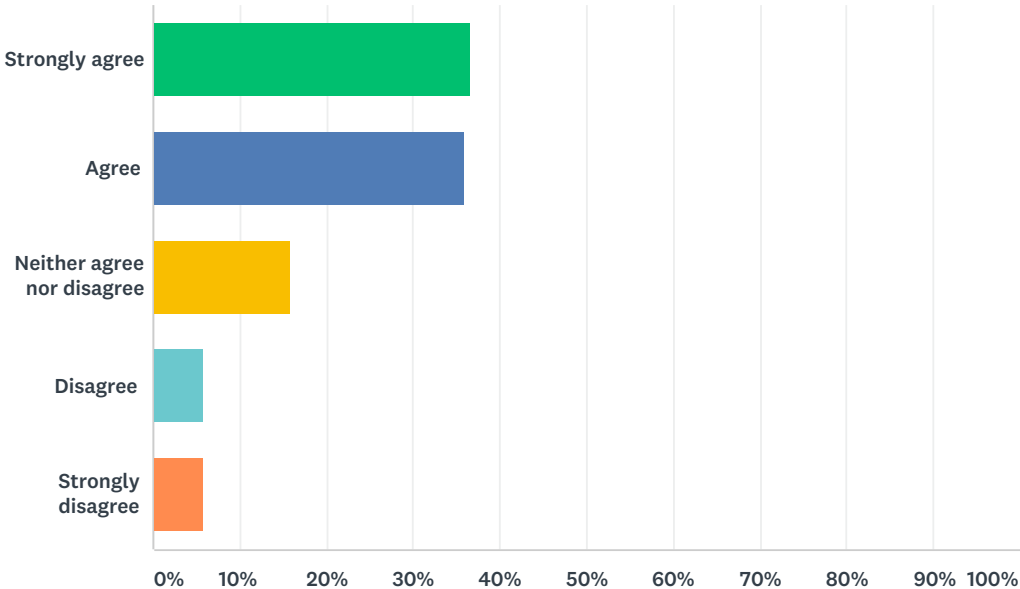
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	33.98%	88
Agree	32.43%	84
Neither agree nor disagree	18.53%	48
Disagree	10.42%	27
Strongly disagree	4.63%	12
TOTAL		259

### Q9 I typically get clear and direct answers when seeking information that I need on campus.

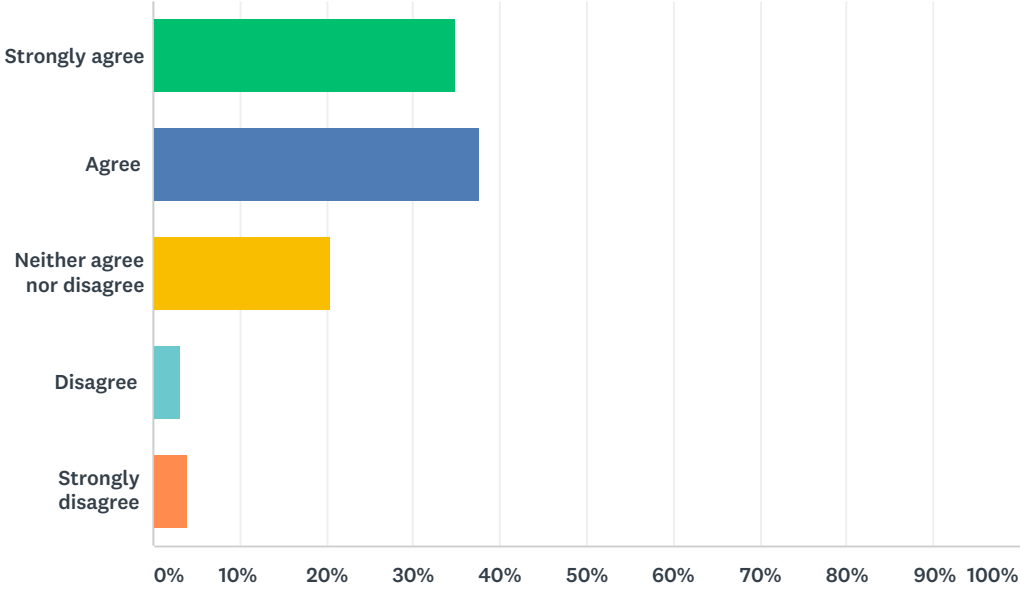
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	36.68%	95
Agree	35.91%	93
Neither agree nor disagree	15.83%	41
Disagree	5.79%	15
Strongly disagree	5.79%	15
<b>TOTAL</b>		<b>259</b>

### Q10 Student disciplinary procedures are fair.

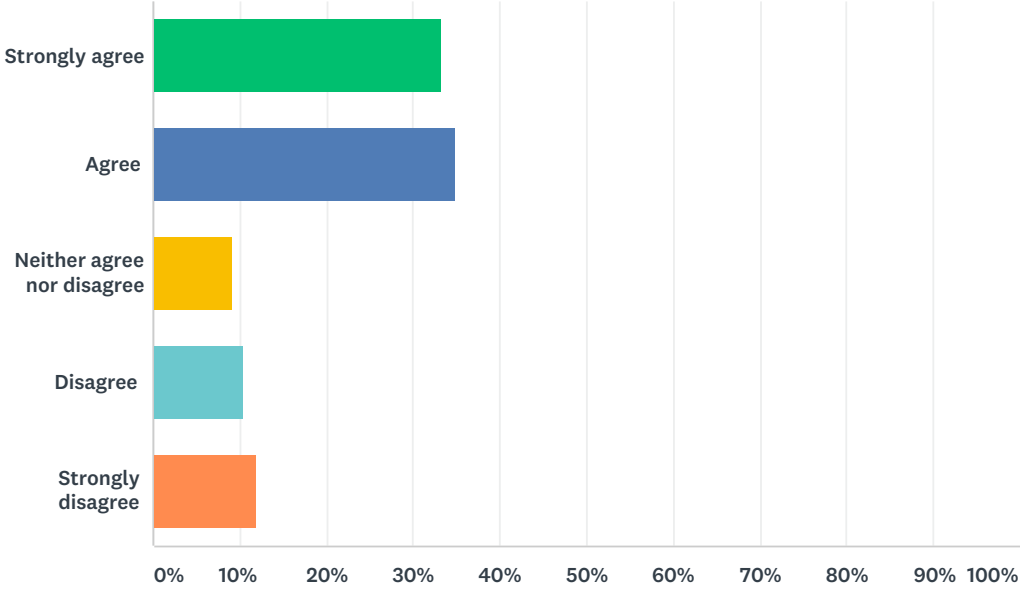
Answered: 258 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	34.88%	90
Agree	37.60%	97
Neither agree nor disagree	20.54%	53
Disagree	3.10%	8
Strongly disagree	3.88%	10
TOTAL		258

### Q11 I am satisfied with parking on campus?

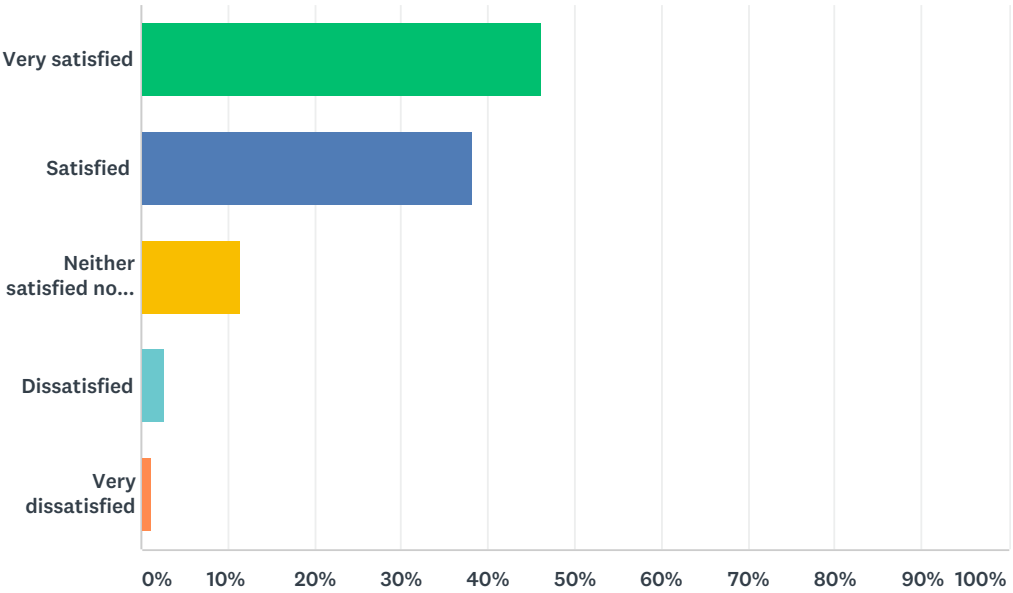
Answered: 258 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	33.33%	86
Agree	34.88%	90
Neither agree nor disagree	9.30%	24
Disagree	10.47%	27
Strongly disagree	12.02%	31
TOTAL		258

# Q12 How satisfied you are with CLTCC’s application and admissions process?

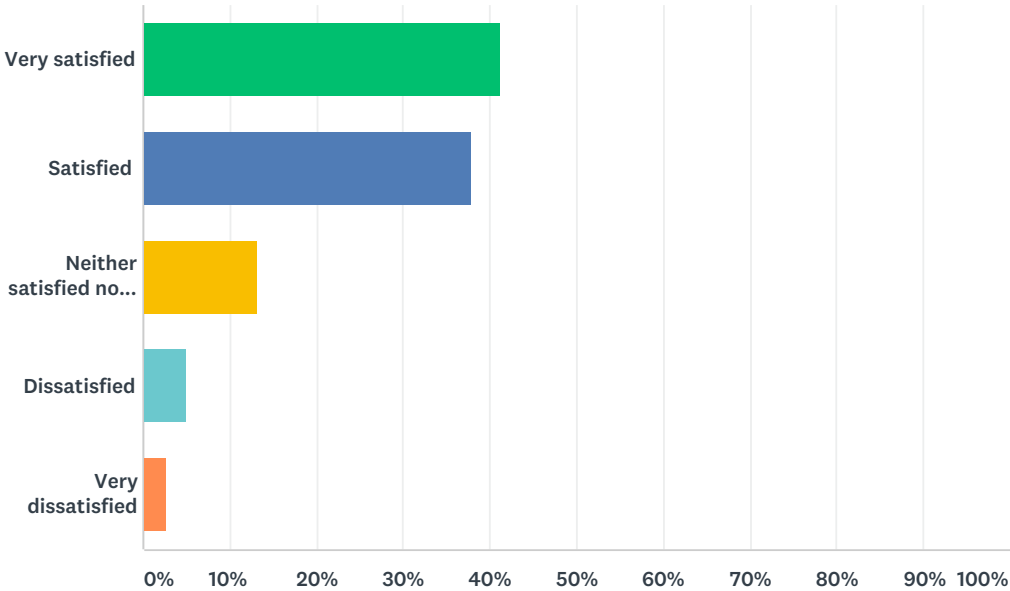
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	46.33%	120
Satisfied	38.22%	99
Neither satisfied nor dissatisfied	11.58%	30
Dissatisfied	2.70%	7
Very dissatisfied	1.16%	3
<b>TOTAL</b>		<b>259</b>

Q13 Please tell us how satisfied you are with the following: - Quality of academic courses in your major.

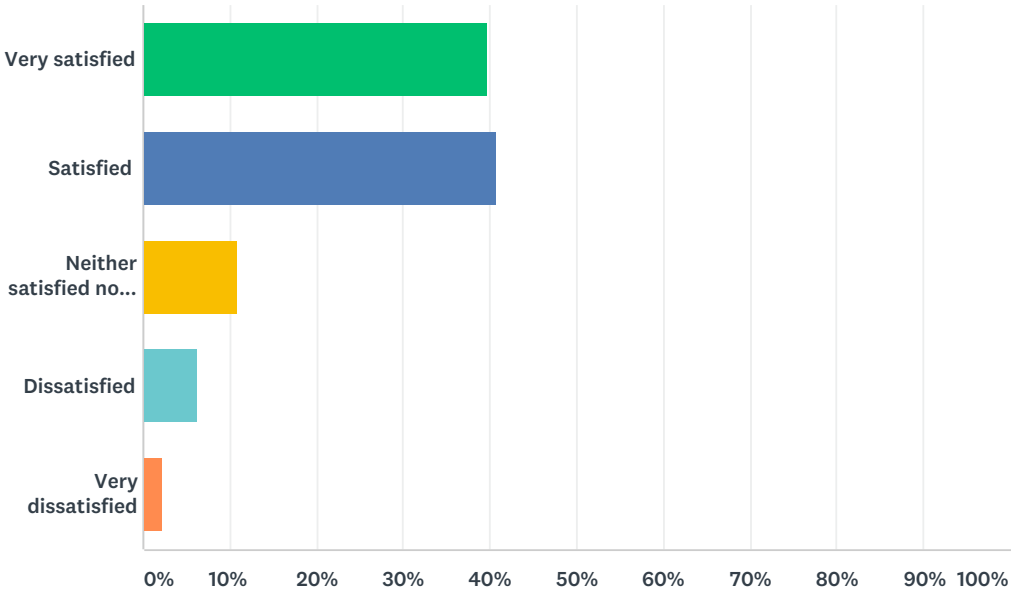
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	41.31%	107
Satisfied	37.84%	98
Neither satisfied nor dissatisfied	13.13%	34
Dissatisfied	5.02%	13
Very dissatisfied	2.70%	7
<b>TOTAL</b>		<b>259</b>

### Q14 Please tell us how satisfied you are with the following: - Availability of faculty.

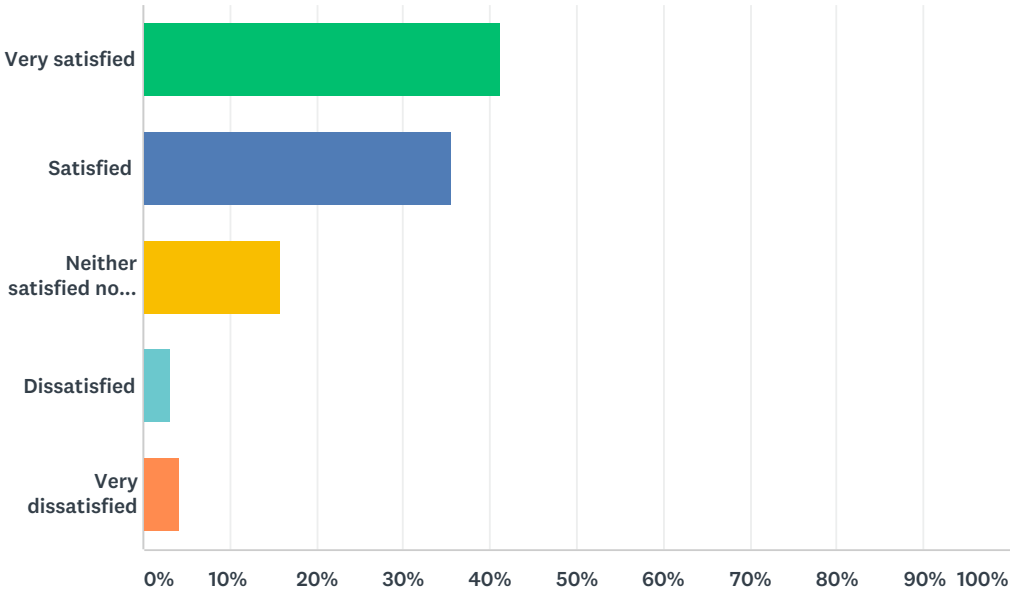
Answered: 257 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very satisfied	39.69%	102
Satisfied	40.86%	105
Neither satisfied nor dissatisfied	10.89%	28
Dissatisfied	6.23%	16
Very dissatisfied	2.33%	6
<b>TOTAL</b>		<b>257</b>

Q15 Please tell us how satisfied you are with the following: - Quality of academic advising received from your primary advisor.

Answered: 259 Skipped: 0

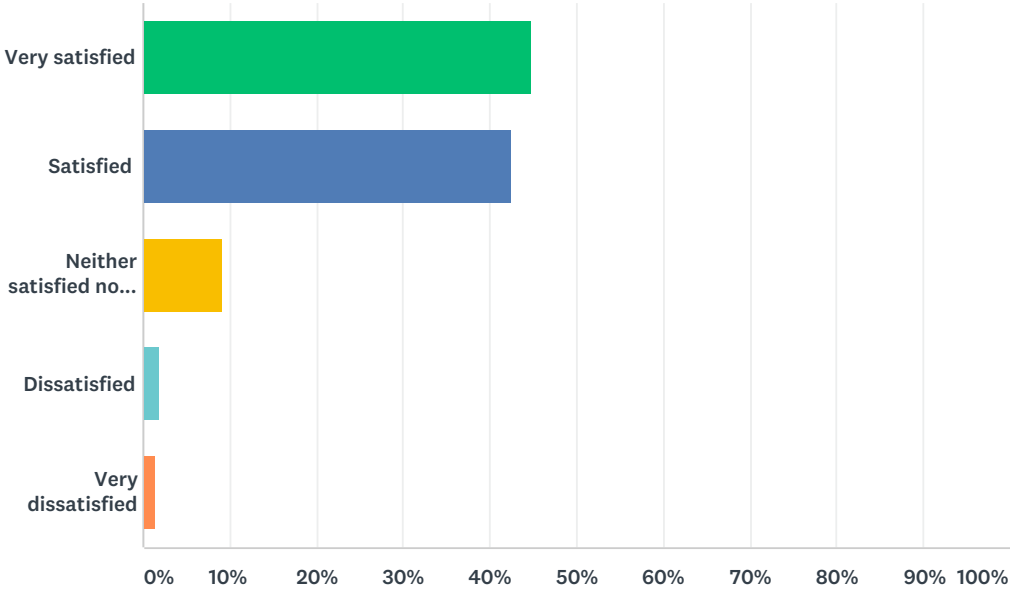


ANSWER CHOICES	RESPONSES	
Very satisfied	41.31%	107
Satisfied	35.52%	92
Neither satisfied nor dissatisfied	15.83%	41
Dissatisfied	3.09%	8
Very dissatisfied	4.25%	11
<b>TOTAL</b>		<b>259</b>



Q16 Please tell us how satisfied you are with the following: - Process of registering for classes.

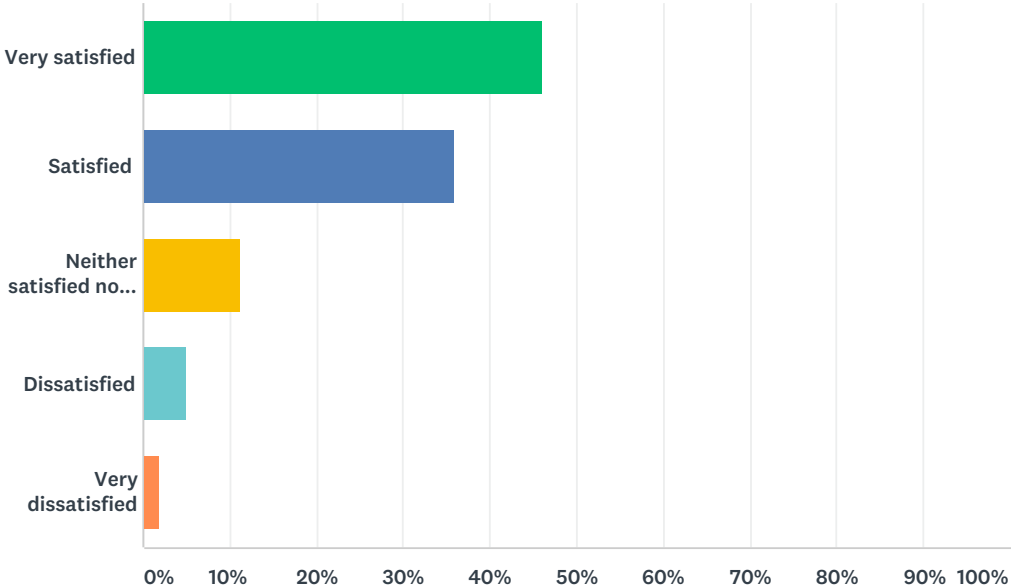
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	44.79%	116
Satisfied	42.47%	110
Neither satisfied nor dissatisfied	9.27%	24
Dissatisfied	1.93%	5
Very dissatisfied	1.54%	4
<b>TOTAL</b>		<b>259</b>

Q17 Please tell us how satisfied you are with the following: - Availability of classes to make progress towards completion of your program

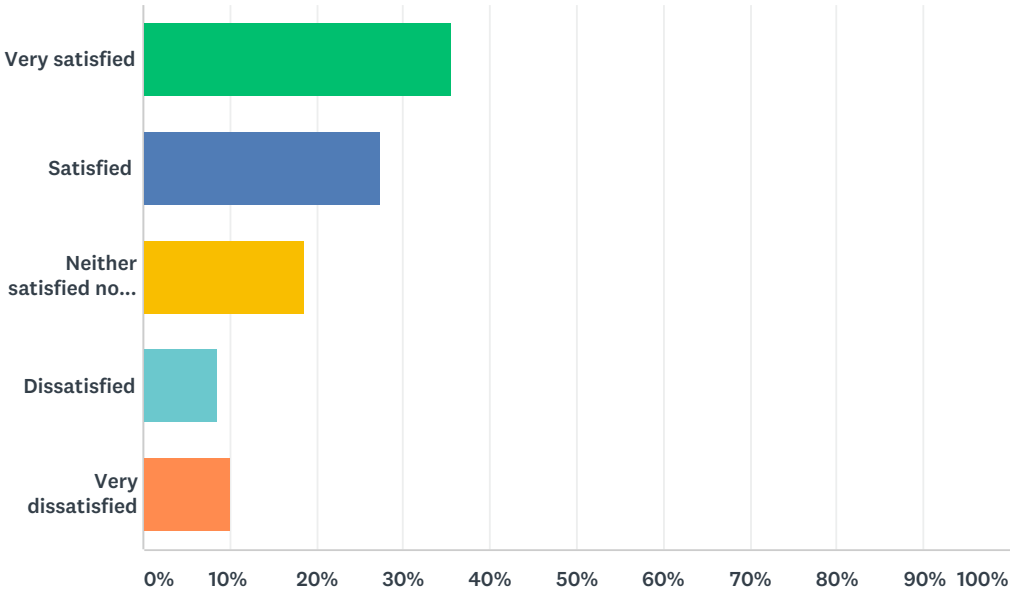
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	45.95%	119
Satisfied	35.91%	93
Neither satisfied nor dissatisfied	11.20%	29
Dissatisfied	5.02%	13
Very dissatisfied	1.93%	5
<b>TOTAL</b>		<b>259</b>

Q18 Please rate your overall experience with the following office during the past academic year: - Financial Aid Office.

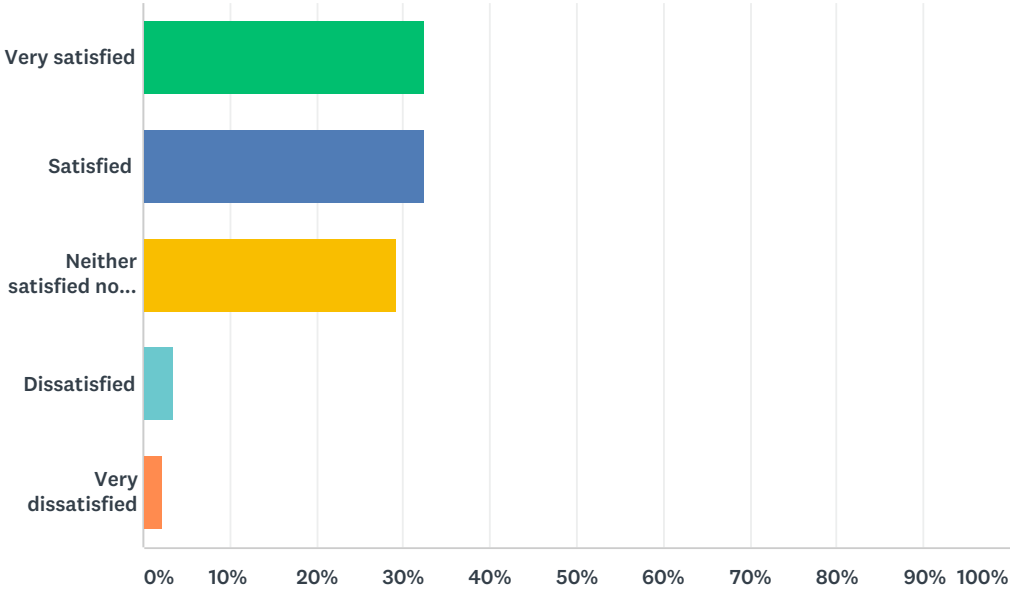
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	35.52%	92
Satisfied	27.41%	71
Neither satisfied nor dissatisfied	18.53%	48
Dissatisfied	8.49%	22
Very dissatisfied	10.04%	26
<b>TOTAL</b>		<b>259</b>

Q19 Please rate your overall experience with the following office during the past academic year: - Student Activities.

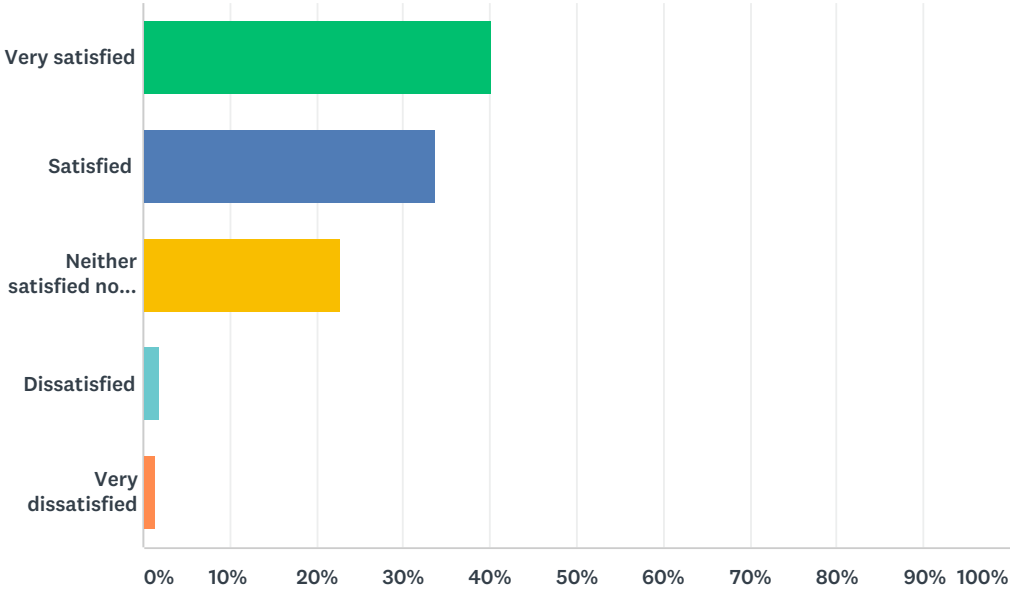
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	32.43%	84
Satisfied	32.43%	84
Neither satisfied nor dissatisfied	29.34%	76
Dissatisfied	3.47%	9
Very dissatisfied	2.32%	6
<b>TOTAL</b>		<b>259</b>

Q20 Please rate your overall experience with the following office during the past academic year: - Registrar.

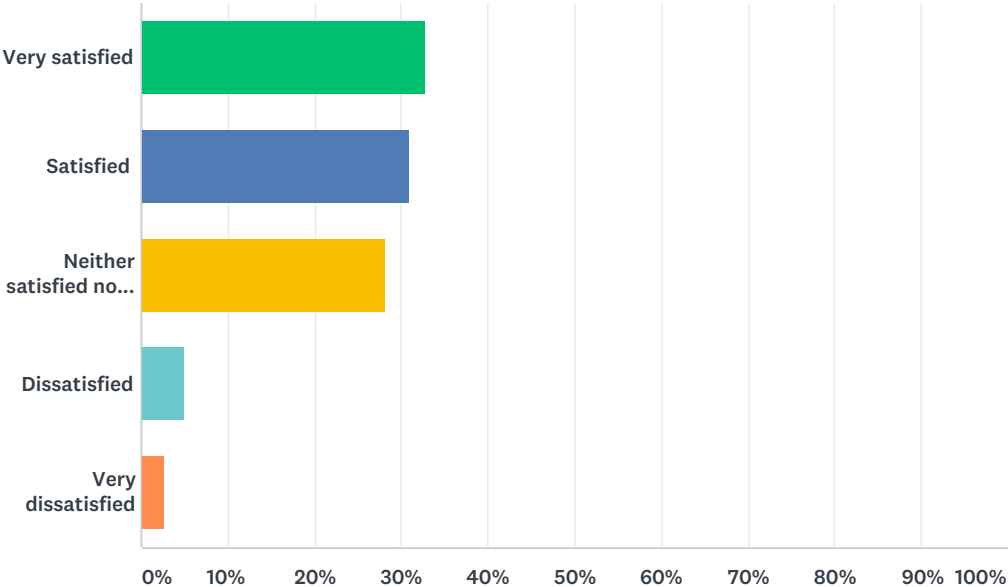
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	40.15%	104
Satisfied	33.59%	87
Neither satisfied nor dissatisfied	22.78%	59
Dissatisfied	1.93%	5
Very dissatisfied	1.54%	4
TOTAL		259

Q21 Please rate your overall experience with the following office during the past academic year: - Student Billing/Cashiers.

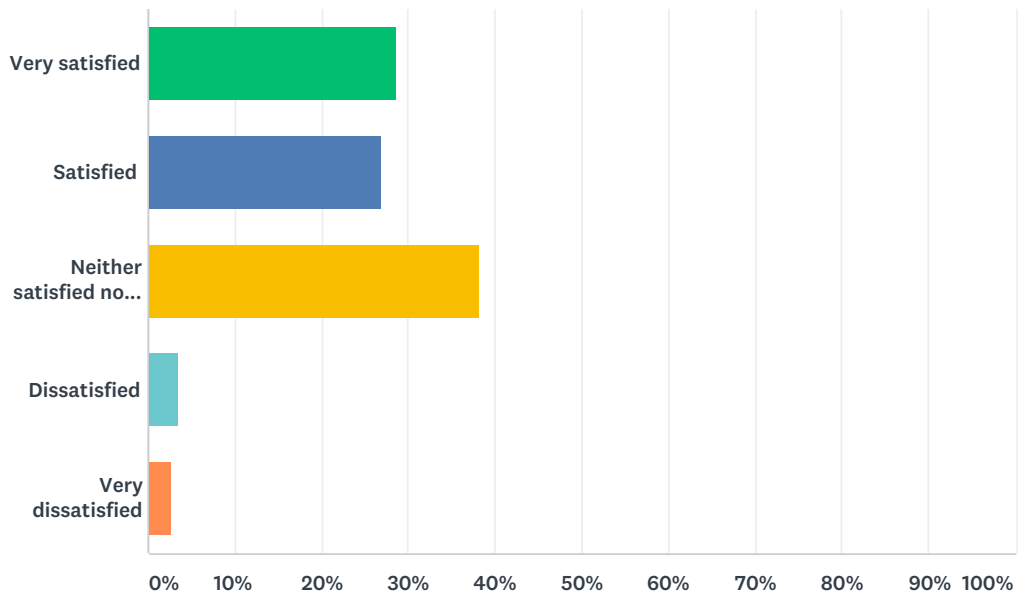
Answered: 258 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very satisfied	32.95%	85
Satisfied	31.01%	80
Neither satisfied nor dissatisfied	28.29%	73
Dissatisfied	5.04%	13
Very dissatisfied	2.71%	7
<b>TOTAL</b>		<b>258</b>

Q22 Please rate the quality of the following at CLTCC: - Library services (library instruction, reference, circulation services, etc.).

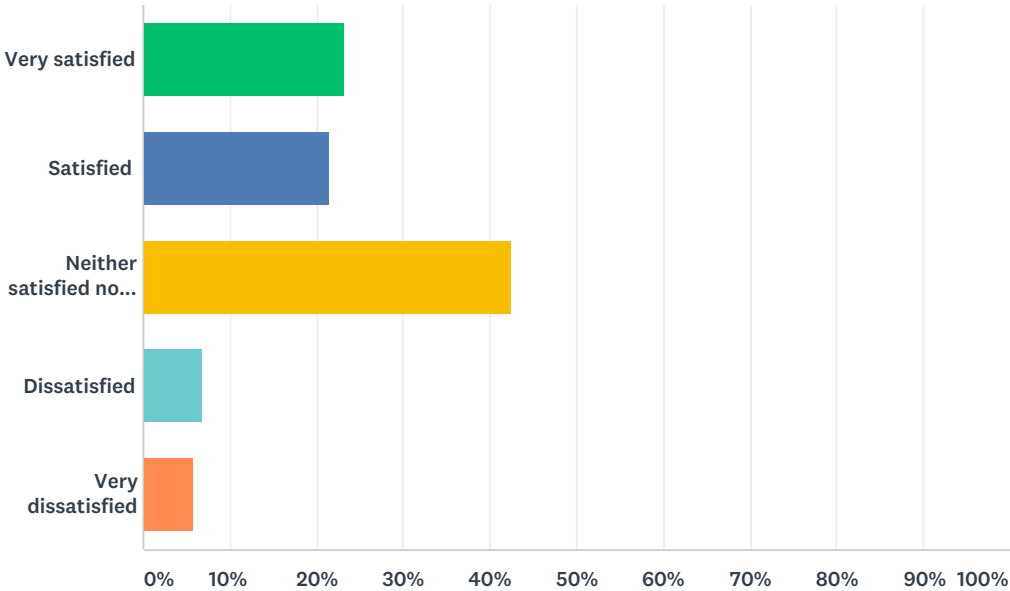
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	28.57%	74
Satisfied	27.03%	70
Neither satisfied nor dissatisfied	38.22%	99
Dissatisfied	3.47%	9
Very dissatisfied	2.70%	7
<b>TOTAL</b>		<b>259</b>

### Q23 Please rate the quality of the following at CLTCC: On-campus job opportunities.

Answered: 259 Skipped: 0

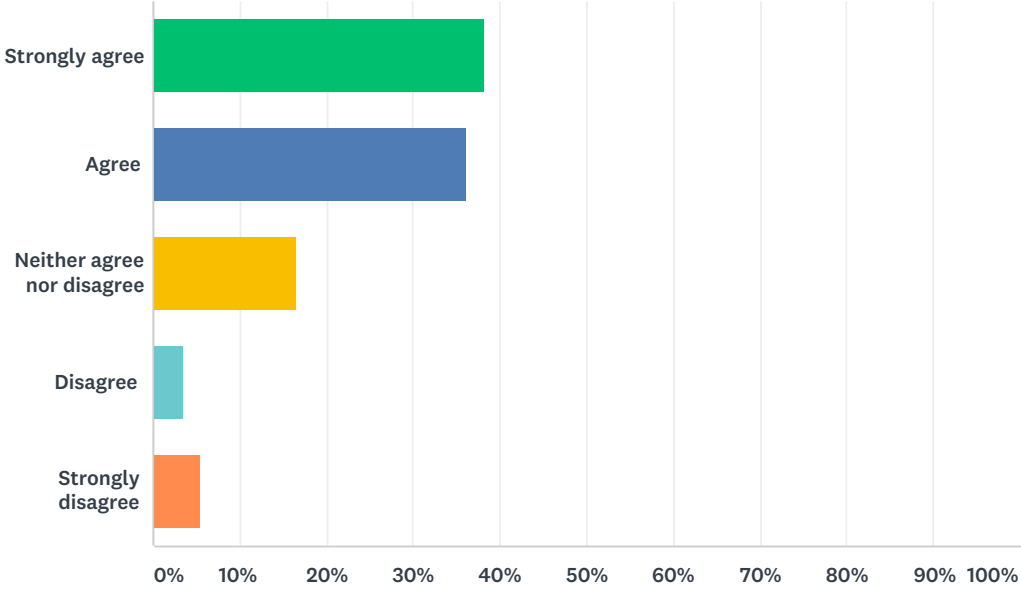


ANSWER CHOICES	RESPONSES	
Very satisfied	23.17%	60
Satisfied	21.62%	56
Neither satisfied nor dissatisfied	42.47%	110
Dissatisfied	6.95%	18
Very dissatisfied	5.79%	15
<b>TOTAL</b>		<b>259</b>



### Q24 Staff members make an attempt to understand my specific needs.

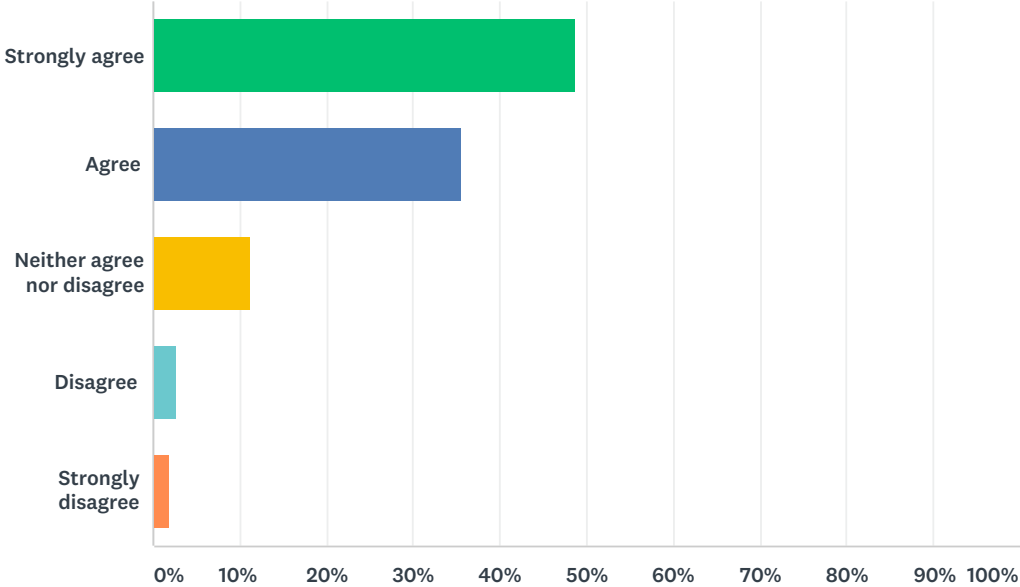
Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	38.22%	99
Agree	36.29%	94
Neither agree nor disagree	16.60%	43
Disagree	3.47%	9
Strongly disagree	5.41%	14
TOTAL		259

### Q25 Staff members are friendly

Answered: 259 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	48.65%	126
Agree	35.52%	92
Neither agree nor disagree	11.20%	29
Disagree	2.70%	7
Strongly disagree	1.93%	5
TOTAL		259

**Q26 Please add any comments or suggestions.**

Answered: 83 Skipped: 176