




CITY OF AVENTURA
Charter School Department
Rules, Policies and Procedural Directives



SUBJECT: PARENT OR GUARDIAN CONFLICT RESOLUTION	No: PPD 1.4
SECTION: ORGANIZATION, MANAGEMENT AND ADMINISTRATION	
EFFECTIVE DATE: August 1, 2003	APPROVED:  City Manager

PURPOSE

To establish a process for the resolution of parent or guardian concerns or conflicts with teachers or school policy.

POLICY & PROCEDURE

1. Parents or guardians of students attending the City's Charter School who have a concern or grievance relating to school policy or the student's teacher shall first contact the student's teacher to discuss and attempt to resolve such concern or grievance.
2. In the event the parent cannot resolve their concern or grievance with the student's teacher, they may contact the Principal of the school to attempt to resolve their concern or grievance.
3. Parents who cannot resolve their concern or grievance with the Principal of the school may contact the City Manager to discuss and attempt to resolve their concern or grievance. The City Manager's decision on school matters, except the expulsion of students, shall be final.