IT and Facilities Combined Help Desk System
Both facilities and IT will now be using the existing helpdesk ticketing system.

#1- Email
IT Requests- Send an email message to helpdesk@polson.k12.mt.us
Facilities Requests-
  • PHS- phs-facility-help@polson.k12.mt.us
  • PMS- pms-facility-help@polson.k12.mt.us
  • Linderman- lind-facility-help@polson.k12.mt.us
  • Cherry Valley- cv-facility-help@polson.k12.mt.us
  • District- dist-facility-help@polson.k12.mt.us

*All of these addresses are in the email directory, start typing them into the “To:” field and they will pop up.

#2- Helpdesk Portal
Using a web browser go to http://helpdesk.polson.k12.mt.us (there is also a link on the district homepage)
Select “New Support Ticket”, and then submit the following form into the system.