

Important update regarding Amenities Re-Opening Plan

Country Walk Residents,

At Country Walk, there is nothing more important to us than the health and safety of residents and staff. We would like to provide an update on the status of our facility, including what actions we are taking to safeguard the health of our community. Your cooperation as residents, neighbors and friends is critical in the successful implementation of our policies.

Phase 1 will reopen on **Monday, May 18th**. Staff will put in place necessary precautions and sanitation measures in response to COVID-19. We are carefully following and implementing guidelines from the State of Florida, the CDC and our insurer and will continue to communicate updates as guidelines and Phases change.

Phase 1 will include limited access to outdoor amenities with the following guidelines:

General Info:

- **Illness:** We have implemented a strict policy regarding residents and staff who are feeling ill. If you are or appear to be exhibiting symptoms, you may not access the amenities and will be asked to leave. Please stay home if you or someone in your family is sick.
- **Hand Washing:** All those entering the facility must wash or sanitize their hands before and after using the amenities. Clubhouse will be open for official business and accessible only via main entrance.
- **Pool /Patio Capacity:** We will be limiting our facility capacity to 25% of normal capacity (33 residents only). Entry/Exit only through Gate next to Clubhouse using access card. (more pool info outlined below)
- **Social Distancing:** We ask that all residents always maintain a six-foot distance from other people. Families living in the same households may sit together.
- **Cleaning:** Our staff is cleaning all areas of the facility daily, with additional cleanings for high-touch surfaces.
- **PPE:** Our staff members will be wearing masks when interfacing with residents and while cleaning. Masks are encouraged for residents, especially when walking into the Clubhouse and interacting with staff members.
- **Indoor amenities:** Will remain closed for Phase 1
- **Pavilion:** Group Exercise Classes and Rentals Postponed until further notice
- **Tennis:** Courts will reopen with a max of 4 players on the courts at a time. Only Residents/ No Guests - Spectators not permitted. Benches will be taped off for social distancing guidelines; foldable chairs spaced 6 feet apart will be provided. Players should have their own balls for play per USTA guidelines. There should be no exchanging of equipment between players.
- **Multi Purpose Field:** Will remain closed during Phase 1
- **Basketball Courts:** Will remain closed until further notice.
- **Gym:** Will remain closed during Phase 1
- **Restrooms:** We will have increased cleanings throughout the day. Please wash hands frequently when using the restrooms facilities.
- **Events, Activities, Rentals and Programs:** Temporarily postponed until further notice.

Additional Information:

Guests are **NOT** permitted during Phase 1.

Resident access through front Clubhouse doors only. All other doors will not be accessible to Clubhouse or pool access. As usual you must bring your access card.

Water fountains will be temporarily out of order

Hours of operation will be 7 days a week, 9am-6pm. Access will NOT be granted after 6pm in phase 1.

Pool access will be limited to 25% occupancy in phase 1. A maximum of 33 people will be granted access at the same time. First come, first serve. For the courtesy of all residents, we ask that you limit your visit at the pools to a maximum of 2 hours Sunday- Saturday. No pool toys permitted. Chairs and lounges will be wiped down by staff member as soon as someone gets up.

If capacity for the pool has been reached you will be asked to wait outside the access gate adjacent to Clubhouse entrance, until a family exits and room becomes available to accommodate you. Please follow social distancing guidelines while awaiting entrance.

We will be evaluating usage patterns during phase 1 and may make additional adaptations to accommodate usage. We thank you for your continued patience with reopening.

Anyone not following the proper procedures will be asked to leave the pool area and could have their amenity privileges suspended in the future.

The Clubhouse Staff has authority to make any decisions regarding changes to these procedures.

The above information will initially be sent to all residents via USPS, email blast, and website. Future dissemination will be via email blast and website. The Board of Directors of Country Walk CDD encourage you sign up at the clubhouse for e mail blasts that are usually sent out on a monthly basis to inform all residents of important happenings, events, and announcements taking place in our community.

You can also visit the CDD website @ www.countrywalkcdd.org

Thank you all so much for all of your support as we work to navigate best solutions during these challenging times. We are very excited to welcome everyone back very soon!

Be well, Be safe,
The Country Walk Board of Supervisors
And Clubhouse Staff

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