

River Glen Amenities

Attention Residents,

This email will contain reopening procedures and dates for the Amenities of River Glen CDD. I encourage you all to read it in its entirety because it will contain a lot of important information. The success of this reopening will depend on the cooperation and compliance of the residents.

First of all, I wanted to personally extend a THANK YOU to the residents of River Glen for their extreme patience in dealing with this tough situation. For the most part, residents reached out to CDD Management or myself with questions and that has made explaining this complicated situation easier. You have been a model community in dealing with this current pandemic world and I certainly want to thank you for the feedback and suggestions. As a result, your community amenities will be one of the first CDD facilities to reopen in Northeast Florida.

Most of you know that you live within a CDD (Community Development District), but many of you may not fully understand what that means. A CDD is a special purpose municipal government entity that is required by Florida Statutes to operate as a local government. This adds many other levels of complexity to operating Amenities that is not appropriate to explain in this communication. I will work with District Management for future communication that will help educate the community about how CDD's function differently than Homeowner Associations.

Please understand that reopening the Amenities will come with many limitations. These limitations are not intended in any way to be permanent, and we anticipate them to relax as we transition into further pandemic recovery. If

this reopening fails, the CDD will have no choice but to close the Amenities and re-evaluate. The success of this will depend solely on the residents. At this time I urge residents who are not comfortable with visiting the Amenities, have compromised immune systems, or have other risk factors for COVID+ to consider not using the amenities at this time.

Food Trucks

We will begin scheduling food trucks again ASAP for River Glen and further communication will go out once we have a schedule in place. This will be for "order and go" only at this time and residents will not be allowed to bring their meals inside the facility. We currently work with a Truck scheduling coordinator but if you would like to recommend a truck, please email me at tony@firstcoastcms.com.

If you are sick, or have been recently exposed to anyone diagnosed with COVID+, please stay home until you have recovered and satisfied the recommended quarantine period.

Playground, Basketball Court, Baseball field, and Tennis Courts

These areas will open to residents on Thursday, May 7th. The Tennis Court will be made available for single play only from the hours of 6am to 9pm.

All residents are expected to comply with current CDC recommendations on Social Distancing

Pool

The swimming pool will open in a limited capacity on Tuesday, May 12th. There will be a MAXIMUM of 60 people allowed inside the facility at any given time, This number is to comply with guidelines set forth by The District's Insurance Carrier, and District Council.

- The main pool will be open from 6:30 AM to 8:30 Tuesday - Sunday for those who wish to use the pool for exercise/swimming laps. Social Distancing protocols will be in place and everyone inside the facility will need to vacate by 8:30 am so staff can clean, sanitize, and prep for the day. The facility will not be staffed during this time and it is expected residents abide by District Policies and behave responsibly. Cameras will be reviewed daily and if it is determined that users are not vacating on their own at 8:30 am, we will re-evaluate this limited opening.
- Both the main pool and activity pool will reopen at **11 am to 7pm** Tuesday - Sunday for general recreation and sunbathing. **THE POOLS WILL BE CLOSED ON MONDAYS.**
- The maximum capacity of the facility at any given time will be 60 people. **On site staff will be opening the gate for each user/family and keeping count of how many people are on site. Your access cards will not work.**
- As the day progresses, residents are encouraged to call the Amenity Center office to get a current count of the facility before heading to the pool. The number is 904-849-7253. The maximum of 60 people will be strictly enforced and some residents may be asked to wait until other residents leave. Staff will not be taking reservations and the pools will be first come first serve.
- During this initial opening phase, there will be **ZERO (0) outside guest** allowed inside to use the pool. The pool will be for River Glen Residents only and caregivers. Caregivers/babysitters must contact the Amenity

Center prior to ensure we have important information on file. Anyone caught abusing this policy will have amenity privileges suspended until the next CDD Board of Supervisors meeting. The pools will be for River Glen residents only.

- All residents must vacate the building by 7 pm. Staff will begin to announce closing at 6:30 pm. No new residents will be admitted into the facility after 6:30 pm to allow staff to begin closing procedures.
- No Parties or gatherings greater than 10 will be allowed. If groups larger than 10 begin to form, the entire party will be asked to leave.
- Saving chairs or chaise lounges will not be permitted.
- All other policies governing the pool use will be in place.
- Residents will be required to abide by CDC recommendations of Social Distancing, and good hygiene while inside the facility. Signs will be posted reminding patrons of expected practices.
- If you are sick, or have been exposed to someone with COVID+, do not come to the facility
- If you visit the amenity center after reopening and are diagnosed with COVID+, please notify management immediately. Your identity will be kept completely anonymous.

Grill/Firepit

The grill and fire pit will remain closed until further notice

Fitness Room

The fitness room will remain closed until further notice

Private Reservations

Currently, all reservations of the amenity room or pavilion have been suspended until further notice. There are currently no dates set for allowing reservations. Any resident who has a current reservations for 2020 is advised to make alternatives in the event current state Social Distancing Guidelines issued by the Governor of Florida are not relaxed.

Our staff has been put in a very difficult situation trying in trying to balance reopening the facility with guidelines imposed us. Anyone who does not comply with staff directions will be asked to leave and amenity privileges suspended until the next CDD Board of Supervisors meeting. **PLEASE DO NOT GIVE STAFF A HARD TIME IF THE FACILITY REACHES CAPACITY.** I hope we can expand beyond these limitation quickly AND evaluate things as we move forward. I am really counting on all of you to make this a successful reopening. If anyone has any questions, please contact me at tony@firstcoastcms.com or 904-321-9034.

District Staff