



Two Creeks Amenity Center

Good afternoon,

In light of today's motor issue, a significant amount of additional concern has arisen. On 6/4/2021 the Health Department inspected our pools. This was a follow up to when the pool had been closed while equipment was down. If you'll review the reports thoroughly, you'll find that the large pool had (1) X which pertained to access to a key for the pump area. Chlorine was 5 and pH was 7.8 both of which are in line with allowable chemistry. The flow rate was at 475 which is also in line with where the performance of the pool should be. If there is but 1 x on the sheet a pool receives unsatisfactory, but not closed. The reinspection is before 7/9 and will simply be retest and retrieval of a key. The wading pool, the small one was however closed temporarily due to PH being out of balance at an 8.0 which can happen very quickly. If you'll read on that report it says closed until corrected which happened within an hour of inspection and therefore reopened legally. I've personally been on top of the equipment over the last several weeks making sure that what we are temporarily doing to stay open is working. There have been times recently where the chlorine got to 8s and 9s (think water parks) due to heavy consistent rain. We make the adjustments and do our best to continue maintain the chemistry. All records will show that we've managed a balanced pool since the 4th on both. I will be personally contacting the Health department tomorrow to nicely remind them of the magnitude of blanket statements or incorrect information. I apologize for the confusion. The motor to the pool is down and we are going to try and get everything up and balanced tomorrow. If successful, I will be requesting a revisit from the Health Department once balanced so we can move on. All new equipment has been ordered but not yet arrived. If you have any questions please contact Steve Howell showell@vestapropertyservices.com