



General FAQ

The Pulse hours, phone number and address:

- General Hours: 7am-5pm
- Phone Number: 719-204-7410
- Location: Cañon City Middle School, 1215 Main St., Suite B. *(The entrance to the clinic is just north of the school's main entrance)*
- Medical appointments are available Monday, Wednesday and Thursday from 7am-5pm (excluding the hours of 1-2 for lunch). Walk-ins are welcome!
- Dental Hygiene appointments are available Tuesday from 8am-5pm. Appointments are preferred; however, we will do our best to see you when you walk-in.
- Behavioral Health appointments are available Monday through Friday from 8am-5pm. Walk-ins are welcome.

How does The Pulse work?

The Pulse is available to all district staff and enrolled students, as well as children of district staff, and siblings of enrolled students, ages 0-5. Appointments can be made for medical, dental and behavioral health by calling 719-204-7410.

I already have a Primary Care Provider (PCP). Can I be seen at the Pulse?

Yes! While we are available to be your Primary Care Provider if you don't already have one, our team is also available to provide acute services if you are sick or need the convenience of stopping by for services. If you do have a PCP, our providers will review your care plan and provide you with a plan that you can share with your PCP to ensure they are in the loop regarding your care.

What type of behavioral services are available?

Individual therapy, family therapy and acute support is offered at The Pulse. Our goal is to support students and staff in accessing behavioral health care in the way that is easiest for them. We aim to provide the services needed for whole health and wellness. This may include continuing services at The Pulse or using The Pulse as an access point for all the services provided at other Solvista Health locations.

What type of dental services are available?

Currently, dental hygiene services are available at The Pulse. That means that students can get their annual cleanings, x-rays, exams and fluoride sealants.

What about reproductive services and confidential visits?

The intent of The Pulse is to be a resource and provide whole-body care which that includes reproductive and sexual health care. Reproductive and sexual health care *is* basic health care. Assessing for risk of pregnancy, STIs, and sexual abuse are part of the basics of adolescent health care and are critical to protecting the adolescent's health and safety; these services are part of the national standard for adolescent health care. With that in mind, the providers at The Pulse will provide services as legally protected for the minor and will work with the minor with a goal of involving the family whenever possible. We have included an FAQ on confidential visits. If you have more detailed questions, please call and/or request the **Confidential Visit FAQ**.

Does a parent need to be present for the student to receive services?

Parents are always welcome to be present and encouraged to participate in their child's care. However, if the parent or legal guardian has signed a consent form, he/she does not need to be present for students 12 years of age and above. Students under the age of 12 must have a parent present to receive services. We encourage parents to sign the consents now and drop them off at the clinic.

The consent forms can be printed and brought to The Pulse anytime! In fact, we encourage you to download them from the two links below and drop them into The Pulse.

Click [Here](#) and [Here](#)!

Accessing health care services through The Pulse allows students and staff the ability to waive co-pays, allows ease of communication between The Pulse staff and school staff, is located at a convenient location and allows walk-in visits.

The Pulse is here to serve YOU. Please email us any questions at thepulse@canoncityschools.org.