

# Welcome to SmartFind! (Substitutes)

We are excited to announce that MCS are updating the way employees report their absences and request substitutes. This new system will be ready for full use on July 8, 2019.

What you'll need to know to *always* access the system:



- Phone Number: 828-471-4281
- Web Address: <https://mcdowellinc.eschoolsolutions.com>
- Access ID #: Last seven digits of your phone number: \_\_\_\_\_
- PIN: Numeric number chosen by you: \_\_\_\_\_

## STEP 1 - Required

What you need to do the *first time* you use the system:



- You will need to register with the system by calling 828-471-4281. **NOTE:** Phone registration is **required before** you access the web.
- Enter your Access ID, followed by the star (\*) key.
- When the system asks for your PIN, enter your Access ID again, followed by the star (\*) key.
- You will be asked to record your name. Record your name and when you have finished recording, press the star (\*) key.
- Create your PIN. Enter the PIN you want to use followed by the star (\*) key. The PIN must be numeric, must meet the minimum length requirements (4 digits) for your system and cannot be more than 9 digits.

## STEP 2 - Required

What you need to do *when you* access the web system for the first time:



- Open your Internet browser and access the SmartFind site. The system Welcome message and any district-wide announcements are displayed.
- Enter your Access ID and PIN you selected when you registered by phone.
- Upon successful login, your home page is displayed.
- Please review/update your email address under the **Profile** menu.
- Update classification and location preferences. **(Mandatory)**
- You can download the User Guide and watch instructional videos from the **Help** menu.

What to do if you have questions:



For technical issues,  
please call Robin at 828-652-4535, ext 0.