Customer Service (CIP 520411)
Enrollment and Award History

ACADEMIC YEAR	2021-2022			2022-2023			2023-2024			2024-2025			2024-2026		
	SU	FA	SP	SU	FA	SP	SU	FA	SP	SU	FA	SP	SU	FA	SP
Enrollment	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0
Unique Enroll	0			0			1			0			0		
FA-to-SP Retention	-			-			-			-			-		
CTS Awards	0			3			0			2			5		
Graduation Rate	-			-			0.0%			-			-		

General Notes:

- Enrollment is based on the end-of-term (EOT) census for each term.

- For Unique Enrollment, each student is counted once per program during the academic year. If a student changes programs during the year, they are counted once in each program.

- Fall-to-spring retention is based on the student's declared program in the fall term. Students who complete a terminal credential in that program are excluded. The remaining students are considered retained if they enroll in the same program in the following spring term.

- Graduation rate is calculated by comparing current-year completers of the highest-level award offered by the program to the unique enrollment from the first year of the three-year period.