



Minimum Requirements for Web Based Applications

Recommended Browsers

Skyward recognizes the diverse Operating Systems, Devices, and Internet browsers our customers are using. While we want every customer to have the best possible experience, we recognize that it is impossible to develop applications that work identically, efficiently, and effectively with all browsers and versions. We also recognize that testing on every browser version and device combination is no longer possible as many new browser versions are deployed on aggressive weekly or bi-weekly schedules.

Skyward supports the following Web Browsers:

- **Chrome**
- **Firefox**
- **Internet Explorer**
- **Safari**

If an issue is discovered with one of the recommended browsers listed above, please report it to Skyward Support so that our development team can review the issue.

Please refer to page 2 for the minimum browser versions that are supported.

General Browser Information

- Skyward does not support beta versions of Operating Systems or Web Browsers.
- 1024x768 resolution or higher is required for the core products and 800x600 resolution or higher is required for the Family/Student/Employee Access portals.
- For Internet Explorer users Skyward recommends a 3rd party spell checker add on such as iespell or speckie. All other supported browsers include an inline spell checker.
- All system requirements are subject to change based on product version.
- Skyward Web Based Food Service Point Of Sale (POS) must meet the following minimum hardware requirements: Dual Core 1.6GHz or faster with RAM: 1 gigabyte (GB) (32-bit) or 2 GB (64-bit)



Minimum Requirements for Web Based Applications

Minimum Web Browser Requirements for the Student Management Suite and School Business Suite Web Based Applications (Includes Family/Student/Employee Access portal requirements).

Operating Systems		
Minimum	Recommended	Full Supported List
Windows Vista	Windows 8.1	Windows Vista Windows 7 / 8 / 8.1
Mac OS X 10.6	Mac OS X 10.9 (Mavericks)	Mac OS X 10.6 (Snow Leopard) Mac OS X 10.7 (Lion) Mac OS X 10.8 (Mountain Lion) Mac OS X 10.9 (Mavericks)
Windows Browsers		
Minimum	Recommended	Full Supported List
Chrome (current version ¹)	Chrome (current version ¹)	Chrome (current version ¹)
Internet Explorer 9	Internet Explorer 11	Internet Explorer 9 / 10 / 11
Firefox (current version ¹)	Firefox (current version ¹)	Firefox (current version ¹)
Mac Browsers		
Minimum	Recommended	Full Supported List
Chrome (current version ¹)	Chrome (current version ¹)	Chrome (current version ¹)
Firefox (current version ¹)	Firefox (current version ¹)	Firefox (current version ¹)
Safari 5	Safari 7	Safari 5 through Safari 7

¹Chrome and Firefox are on aggressive release schedules and therefore the most current version is not explicitly listed.

Microsoft Office		
Minimum	Recommended	Full Supported List
Office 2003	Office 2013	Office 2003 / 2007 / 2010 / 2013



Minimum Requirements for Web Based Applications

Minimum Requirements the **Skyward Mobile Access Application**. The Skyward Mobile Access App is available for installation on any Apple iOS, Microsoft Phone, or Google Android based device. To use the Skyward Mobile App simply Install the App and start using!

Feature	Benefits
Access through your mobile device	Free app is available to download through the iTunes App store, Microsoft Phone Store, Google Play, or Amazon Appstore. Works with your iPad, iPod Touch, or iPhone Works with your Android mobile devices Works with Microsoft Phones Saves your login and password for fast, easy access.
Mobile access to your Skyward student data	Have immediate access to a student's emergency medical information View a student's picture, schedule, attendance, or general information
Mobile access to your finance and human resources data	See all your accounts, requisitions, POs, insurance information, and paychecks
Mobile access for all users	Parents, students, teachers, counselors, principals, and business office staff - all users can be given access to Skyward Mobile Access.
Access to all of your Skyward modules	Have access to student, finance, human resources, My Print Queue, and Family Access software as well as your product setup so you can view reports that are in your queue



Minimum Requirements for Web Based Applications

Minimum Requirements the **Skyward SMS Mobile Web**. Skyward SMS Mobile allows users to access Skyward on almost any web enabled device using the devices web browser. To use the SMS Mobile Web just point your devices web browser at your Skyward URL and start using!

Feature	Benefits
Access through your mobile device	Compatible with most mobile devices, including iOS, Android, and Windows Mobile. Works with smartphones and tablet devices.
Mobile access to your Skyward student data	When seconds count, have immediate access to a student's emergency medical information View a student's picture, schedule, attendance, or general information
Mobile access to your finance and human resources data	See all your accounts, requisitions, POs, insurance information, and paychecks
Mobile access for all users	Parents, students, teachers, counselors, principals, business office staff - all users can be given access to SMS Mobile
Mobile browser (iOS, Android, Windows)	Utilizes the mobile browser on the Web Enabled Device
iPhone and iPad	Uses browser (Safari) for easy access No installation or purchase necessary
Access to many of your Skyward modules	Have access to student, finance, human resources, My Print Queue, and Family Access software as well as your product setup so you can view reports that are in your queue
