



KASD Health & Wellness Center

419-1 S. Washington St

Combined Locks, WI 54113

(920) 423-4192 | www.kimberly.k12.wi.us/kasd-hwc

Frequently Asked Questions

1. How can I schedule an appointment at the Health & Wellness Center?

To schedule an appointment, please call the Health & Wellness Center directly during open hours, or visit the link below:

Phone: (920) 423-4192

Online Scheduling follow the appointment link at www.kimberly.k12.wi.us/kasd-hwc

2. What are the hours of the Health & Wellness Center?

The hours of operation are as follows:

	Monday	Tuesday	Wednesday	Thursday	Friday
Nurse Practitioner & Licensed Practical Nurse	11:00 a.m. – 6 p.m.	11:00 a.m. – 6 p.m.	6:30 a.m. – 9:30 a.m.	2 – 6 p.m.	6:30 a.m. – 9:30 a.m.
RN Health Coach	1 – 6 p.m.	1 – 6 p.m.			
Therapy (Physical/Occupational)	3:30 – 6 p.m.	3:30 – 6 p.m.	3:30 – 6 p.m.	3:30 – 6 p.m.	11 a.m. – 1 p.m.

3. Can the Nurse Practitioner provide refills for a prescription originally written by another provider?

Yes, refill requests can be evaluated and determined by the clinician. Each case is different, depending on the medical condition, and refill requests will be filled on a case by case basis.

4. Does the Health & Wellness Center accept walk-ins?

Yes, the Health & Wellness Center will accept walk-ins as they are available. To the best of their ability, the clinician will attempt to fit each walk-in into the schedule. To guarantee an appointment, it is best to schedule online or call. Due to time constraints, we cannot accept walk-ins for annual physical exams and well-child visits.

5. What are the services available in the Health & Wellness Center?

The clinic is staffed by a Nurse Practitioner, Registered Nurse, Physical/Occupational Therapist and Licensed Practical Nurse. Please see comprehensive service listing below:

Nurse Practitioner

- Primary care
- Urgent/Episodic care
- Cold/flu
- Headaches
- Urinary tract infections
- Strep throat

- Ear/sinus infection
- Occupational health
- Preventive physicals
- Chronic condition management
- First aid treatment
- Well child visits

- Sick child visits
- Sport/camp physicals
- Sprains/strains
- Minor cuts/burns
- Medication education



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RN Health Coach

- Health coaching
- Nutrition education
- Wellness screenings
- Wellness education
- Patient education
- Diabetic education
- Tobacco cessation

Therapy (PT/OT)

- Injury prevention
- Instruction: exercise/stretching
- Body mechanics
- Joint & muscle injury/pain
- Work comp therapy

Licensed Practical Nurse (LPN)

- Blood pressure check
- Vaccinations
- Lab draw/collection

6. Who is eligible to use the Health & Wellness Center?

All Kimberly Area School District employees, retirees and dependents with the KASD insurance plan may use the Health & Wellness Center.

7. How much does it cost to be seen at the Health & Wellness Center?

There is no cost to use the center for Kimberly Area School District employees, retirees and dependents on the District's health plan.

8. Where is the Health & Wellness Center located?

The Health & Wellness Center is located adjacent to the District office:
419-1 S. Washington Street, Combined Locks, WI 54113.

9. Can I be seen in the Health & Wellness Center on paid time?

No; time spent in the Health & Wellness Center is non-paid time.

10. Can I have labs drawn at the Health & Wellness Center that were ordered by a different doctor?

Yes; if you have a lab order from another provider, we can perform a blood draw and/or collection and send it to the lab for testing and processing. There is no cost for lab services completed at the center.

11. Can I see the clinician in the Health & Wellness Center for chronic condition needs, like diabetes?

Yes; the Health & Wellness Center clinician can help with the management of your chronic condition in tandem with specialists and other doctors who may be required to manage your care to provide you the best possible outcomes.

12. What if I like my current doctor? Do I have to use the Health & Wellness Center?

The Health & Wellness Center is a convenient and cost-effective option that KASD is proud to offer employees as a benefit. Which care provider you decide to see is 100% your choice.



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13. If I continue to see my regular doctor, but use the Health & Wellness Center on occasion, will my medical records be shared?

If you would like your medical records shared, the Health & Wellness Center staff will have you complete proper consent forms to provide your regular doctor with necessary documentation.

14. How does the Health & Wellness Center ensure patient privacy?

As with all Ascension facilities, patient privacy and security is top of mind and each patient is protected by the processes enforced by HIPAA. The Health & Wellness Center provides each patient with a copy of Ascension's HIPAA privacy notice. Ascension ensures each patient's privacy and confidentiality is guaranteed.