

## Clearing the Java Cache on a Mac Running OS 10.x

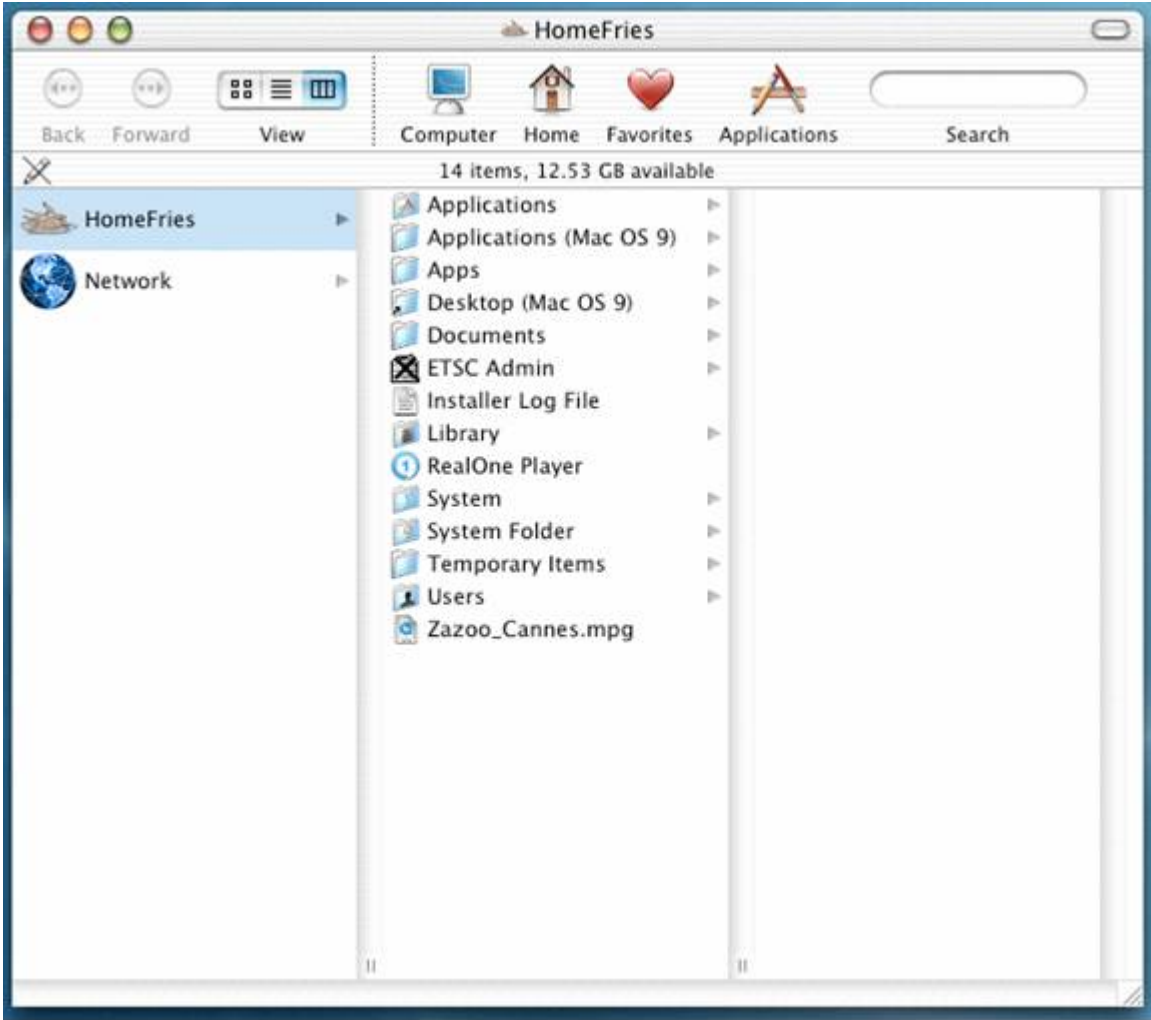
From the desktop of the computer, have the user open (double click) their hard drive. In this instance, the user has re-named their hard drive HomeFries.

It is recommended that the user close their web browser (Firefox) prior to running this process.

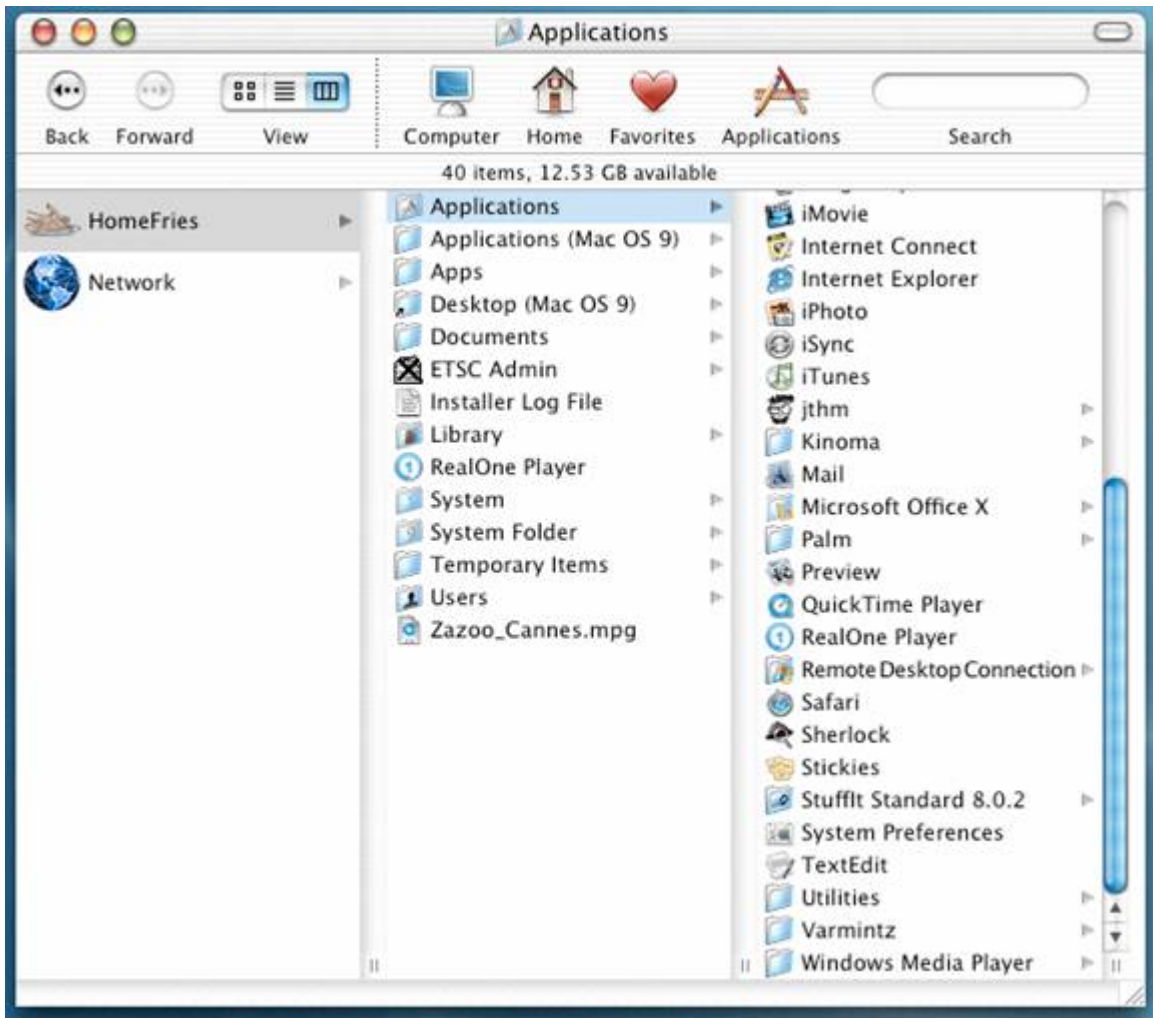
*Path: Hard Drive / Applications folder / Utilities folder / Java folder / Java 1.x.x Plugin Settings / Cache tab / Clear*



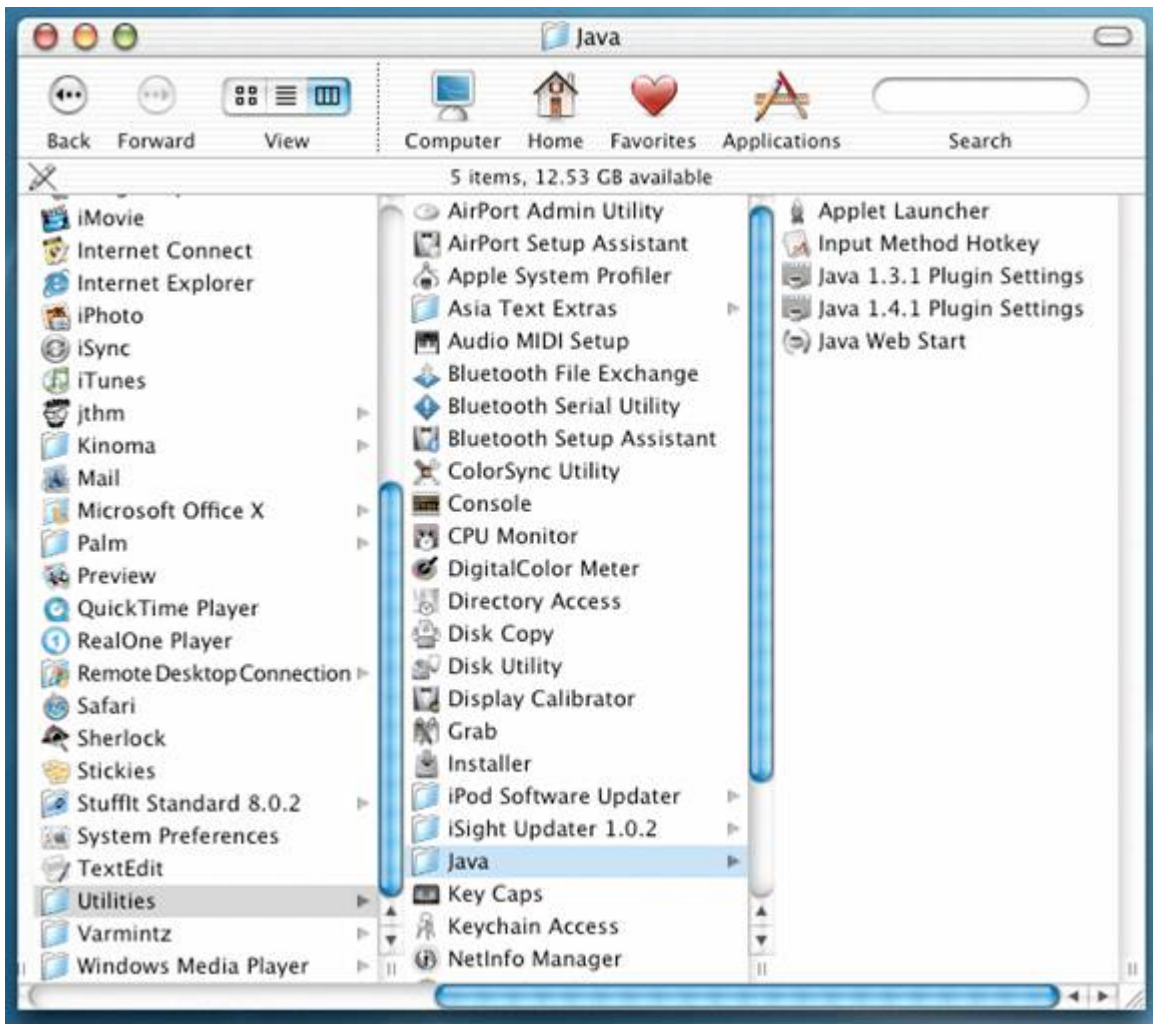
After the user opens their hard drive, have them find the Applications folder. Make sure they open the folder for OSX, not the Applications (Mac OS 9) folder.



From within Applications folder, have the user open the Utilities folder.

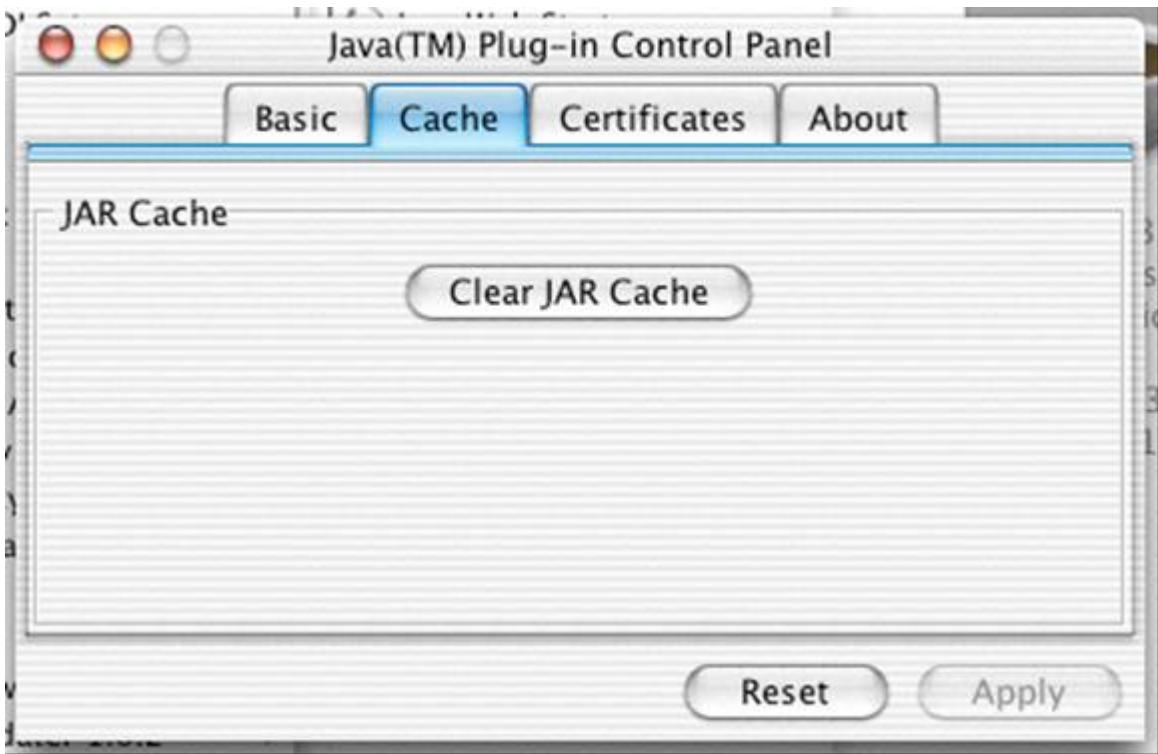


Inside the Utilities folder is a Java folder. Have the user open this. Their screen should now look similar to this.

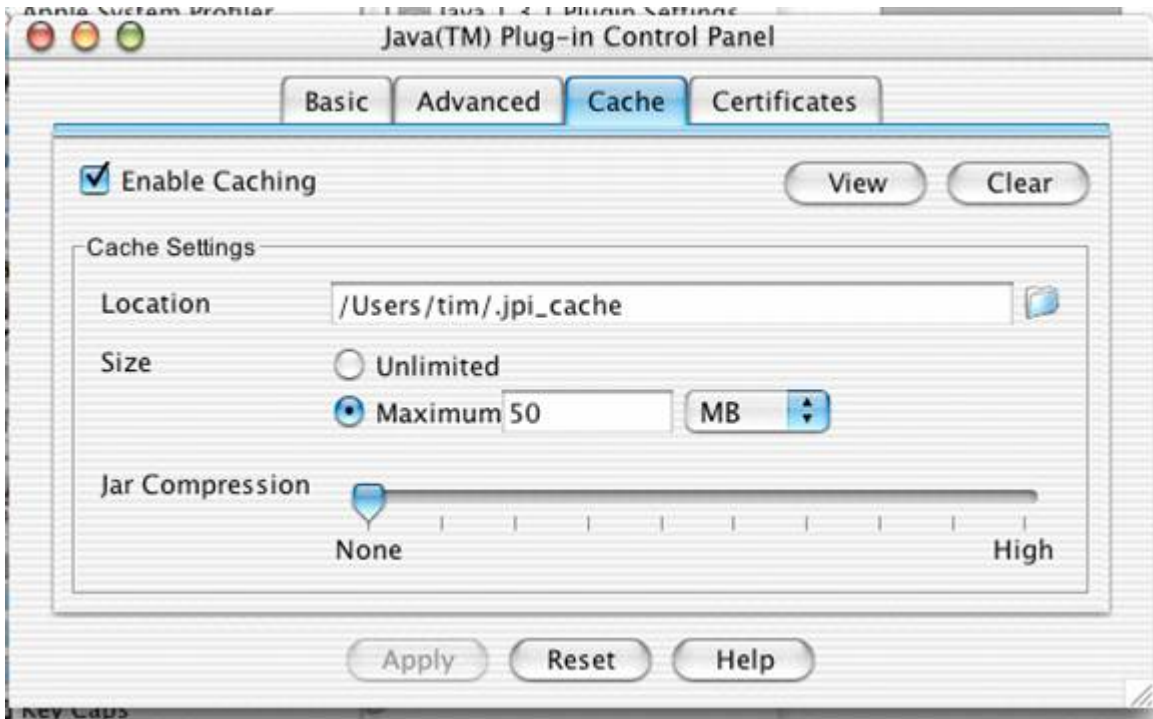


The user will need to open both of the Java Plugin Settings items, if they exist. If the user gets prompted to clear or delete all files, have them do so.

This is the Java 1.3.x Plugin Settings screen. Have the user click on the Cache tab and then click on the Clear JAR Cache button.



This is the Java 1.4.x Plugin Settings screen. Have the user click on the Cache tab and then click on the Clear button.



After following these procedures, the user can open their web browser (Firefox) and go to their EA+ Access home page “<http://eaplus.wenatchee.wa-k12.net>”.