Coverage Period: 10/01/2016-09/30/2017 Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual/Family | Plan Type: EPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.pinnacletpa.com or by calling 1-800-649-9121.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	\$ 0	See the chart starting on page 2 for your costs for services this plan covers.
Are there other deductibles for specific services?	Yes. \$250 for inpatient hospital. There are no other specific deductibles.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$2,000 Individual/ \$4,000 Family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, non-participating providers and hospitals, preauthorization penalties, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of in-network providers , see www.pinnacletpa.com or call 1-800-649-9121.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the <u>specialist</u> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .



Co-payments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.

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- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use <u>in-network providers</u> by charging you lower <u>deductibles</u>, <u>co-payments</u> and <u>coinsurance</u> amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$25 co-pay/visit	Not Covered	Office visit only
	Specialist visit	\$25 co-pay/visit	Not Covered	Office visit only
	Other practitioner office visit	Acupuncture & Chiropractor \$30 co-pay / visit	Not Covered	Limited to 26 visits per Plan Year
	Preventive care/screening/immunization	No charge	Not Covered	none
If you have a test	Diagnostic test (x-ray, blood work)	No Charge	Not Covered	none
	Imaging (CT/PET scans, MRIs)	No Charge	Not Covered	none

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you need a prescription drug to treat your illness or condition	Generic Drugs	Retail: \$10 co-pay /30 days Retail: \$30 co- pay/90 days Mail Order: \$20 co-pay/90 days	Not Covered	Retail = 30 day supply Retail = 90 day supply (New Option) Mail Order = 90 day supply
More information about prescription drug coverage is available at: www.prxsolutions.com	Preferred Brand Drugs	Retail: \$30 co-pay /30 days Retail: \$90 co-pay/ 90 days Mail Order: \$60 co-pay/90 days	Not Covered	Retail = 30 day supply Retail = 90 day supply (New Option) Mail Order = 90 day supply
Mail Order: www.myWDRX.com	Non-Preferred Brand Drugs	Retail: \$50 co-pay /30 days Retail: \$150 co- pay/ 90 days Mail Order: \$100 co-pay/90 days	Not Covered	Retail = 30 day supply Retail = 90 day supply (New Option) Mail Order = 90 day supply
Specialty Rx: www.acariahealth.com	Specialty Drugs	\$10 generic/\$30 preferred /\$50 non-preferred co-pay	Not Covered	Mail Order = 30 day supply
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	Not Covered	Pre-certification required or 50% reduction in benefits payable
1 0 /	Physician/Surgeon fees	10% coinsurance	Not Covered	none
If you need immediate medical attention	Emergency room services	\$150 co-pay / occurrence	\$150 co-pay / occurrence	Co-pay waived if admitted
	Emergency medical transportation	10% coinsurance	10% coinsurance	To or from nearest appropriate Hospital, Home, Skilled Nursing Facility

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	Urgent Care	\$25 co-pay/visit	Not Covered	Co-pay waived if admitted directly to Hospital
If you have a hospital stay	Facility fee (e.g., hospital room)	\$250 deductible/10% coinsurance/each occurrence	Not Covered	Pre-certification required or 50% reduction in benefits payable
·	Physician/surgeon fee	10% coinsurance	Not Covered	Pre-certification required or 50% reduction in benefits payable
	Mental/Behavioral health outpatient services	\$25 co-pay/visit	Not Covered	Office visit only
If you have mental health, behavioral	Mental/Behavioral health inpatient services	10% coinsurance	Not Covered	Pre-certification required or 50% reduction in benefits payable
health, or substance	Substance use disorder outpatient services	\$25 co-pay/visit	Not Covered	Office visit only
abuse needs	Substance use disorder inpatient services	10% coinsurance	Not Covered	Pre-certification required or 50% reduction in benefits payable
If you are pregnant	Prenatal and postnatal care	\$25 co-pay/visit	Not Covered	none
	Delivery and all inpatient services	10% coinsurance	Not Covered	Pre-certification required or 50% reduction in benefits payable

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Home health care	10% coinsurance	Not Covered	100 visits/Calendar Year
	Rehabilitation services	10% coinsurance	Not Covered	none
	Habilitation services	Not Covered	Not Covered	Not Covered
If you need help recovering or have other special health needs	Skilled nursing care	10% coinsurance	Not Covered	Pre-certification required or 50% reduction in benefits payable. Up to 100 days / Calendar Year.
	Durable medical equipment	10% coinsurance	Not Covered	Pre-certification recommended. Rental or purchase subject to approval, costs not to exceed the purchase price.
	Hospice service	10% coinsurance \$25 co-pay / visit for Bereavement counseling	Not Covered	Bereavement counseling limited to 8 visits for 6 months after death of Covered Person
If your child needs dental or eye care	Eye exam	Not Covered	Not Covered	Not Covered
	Glasses	Not Covered	Not Covered	Not Covered
	Dental check-up	Not Covered	Not Covered	Not Covered

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u>.)

- Cosmetic surgery
- Dental care
- Habilitation services
- Hearing aids

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Out-of-network services
- Private duty nursing

- Routine eye care
- Routine foot care (unless medically necessary)
- Weight loss programs
- Bariatric surgery

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Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

• Acupuncture

- Chiropractic care
- Infertility treatment

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-649-9121. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact: Pinnacle at 1-800-649-9121 or <u>www.pinnacletpa.com</u> or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u>** <u>provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-649-9121.

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- **Plan pays** \$6,710
- Patient pays \$830

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$0
Co-pays	\$20
Coinsurance	\$660
Limits or exclusions	\$150
Total	\$830

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,540
- Patient pays \$860

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$0
Co-pays	\$650
Coinsurance	\$130
Limits or exclusions	\$80
Total	\$860

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>co-payments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.