DCHS e-Learning FAQ

Question: How do my children attend e-Learning classes?
Answer: Students log into Canvas as they would on any regular school day. Each class will have instructions on how to complete the day’s activity. This is located on the Agenda for each class. Teachers are available to support students throughout each e-Learning day.

Question: If my student needs help with an assignment, how do they contact the teacher?
Answer: Teachers are available from 8:45-3:50 each day. Many are running virtual meetings that allow students to interact with the teacher through live video (Zoom and Google Meet are popular tools). Teachers are posting when they are available on their agenda in Canvas. As well, students always have the ability to email the teacher via Canvas message.

Question: If we are having technology problems, how do I get help to fix the issue?
Answer: The IT department has set up 2 days for help with technology. Staff will be available Mondays and Wednesdays from 9:30-12 noon. This is a no contact/no touch service which will require an appointment. You may request the appointment using the following link: https://campussuite.forms-db.com/view.php?id=216983

Question: How does e-Learning affect my child’s grades?
Answer: Students are expected to log into Canvas and access their classes each Monday, Wednesday and Friday. Teachers will post instructions and assignments on their daily agenda just as they would if it was a normal school day. Students are expected to complete the assignments and will be graded once they submit the assignment. It is imperative that students log into their classes and complete the assignments.

Question: If I have a question that I am not sure to whom I should address it, who should I contact?
Answer: If you are not sure to whom you should address the question, please reach out to the director of the SLC to which your child belongs as follows:
Choice--Mrs. Jane Jack jjack@decaturproud.org
Edge--Mrs. Christine Mullis cmullis@decaturproud.org
ICE--Mr. Todd Sconce tsconce@decaturproud.org
New Tech--Mr. Tom Wachnicki twachnicki@decaturproud.org
Q&I--Mrs. Gale Stone gstone@decaturproud.org
DCHS Principal--Mr. Scott DeFreese sdefreese@decaturproud.org