Translation and Interpretation Services Guide for Families

Welcome, District 97 Community!

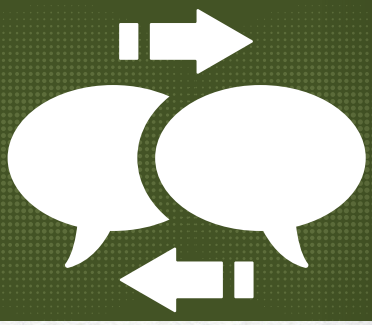
We are dedicated to embracing and supporting the diverse language needs of our school community. This guide provides an overview of the translation and interpretation services available to our students and families. By ensuring clear and effective communication, we aim to foster a welcoming, inclusive, and culturally meaningful environment where everyone feels valued and heard.

District 97 Supports Translation Needs Across All Communication Platforms

In-Person Communications

The D97 Student Services team works directly with each school to ensure staff and families are supported with interpretation and translation needs. Our schools are committed to providing qualified interpreters for Individual Education Plan (IEP) and Section 504-related meetings for parents or guardians whose primary language is not English or who are deaf or hard of hearing.

To inquire about or set up interpreter support, please contact your assigned Case Manager or Student Services at ***708-524-3030*** *or* ***studentservices@op97.org***



We welcome your questions and feedback!

Scan or visit: bit.ly/D97LetsTalk

Digital Communications

Websites

Through Google Translate, the district website and all individual school websites can be translated into many different languages.

To use this service, ***simply select your preferred language from the dropdown menu at the top of each home page***. Additionally, any compatible website can be translated into the language of your choice by adjusting your web browser settings.

Electronic Newsletters

The district distributes regular electronic communication, including Board Highlights, the "Weekly Wrap-Up" and school newsletters.

To translate Board Highlights and school newsletters: Select the "Translate" option in the "Smore" header at the top of the newsletter and select your preferred language from the dropdown menu.

View previous Board Highlights at: bit.ly/D97BoardHighlights

To translate the "Weekly Wrap-Up" newsletter: Select "View in Browser," and then select your preferred language from the dropdown menu at the top of the web page.

View the "Weekly Wrap-Up" archive at: bit.ly/D97WeeklyWrapUp

Let's Talk

Written Messages: Anyone using the District 97 Let's Talk platform can use the dropdown menu at the top of the page to translate messages into one of the eight most popular languages used in the district.

Access the Let's Talk platform at: bit.ly/D97LetsTalk

Calls and Text Messages: Individuals can send voice messages and text messages in their preferred language by calling or texting ***818-732-4735***. Staff will then have the option to respond in the same preferred language.

Board Meetings

All District 97 Board of Education meetings are streamed live on the district's YouTube channel. ***After each meeting, the videos are available to watch with closed captioning offered in several languages.***

Watch D97 BOE meetings at: bit.ly/D97YouTube