



Frequently Asked Questions

As of July 2020

Q: Who is Lux / What is Lux like?

A: Lux is Donnelly College's mascot! Lux embodies the spirit of Donnelly and has the utmost love and pride for the campus and its community. Lux is the life of the party, full of energy and charm! Lux means Light in Latin, and is part of the Donnelly College motto Lux Vera meaning True Light.

Q: How do I request Lux for an event?

A: All requests must be submitted a **minimum of two (2) weeks prior** to the appearance using the online form. Email requests will not be accepted—**no exceptions**.

Q: Where is the online request form?

A: <https://www.donnelly.edu/students/mascot-appearance-request-form>

Q: I do not have a set date for an event. Can I still request Lux?

A: All requests must have a date, even if it is tentative. If the date of an event changes, please notify the Program Support Specialist, LaCherish Thompson at lthompson@donnelly.edu or 913-621-8797 immediately.

Q: What kind of events can I request Lux for?

A: Lux is happy to appear at any campus event! However, there are some events that may be unsuitable for Lux. *Please note: any event less than a half hour is unsuitable.*

Suitable Events	Unsuitable Events
Campus-wide events	Staff birthdays or special occasion parties
Ribbon cuttings, grand openings, etc.	Classroom visits
Festivals, fairs, etc.	Department meetings
Orientation, recruitment events, etc.	Greet a visitor or guest*
Student clubs' events	Conferences, panels, etc.*

**may be granted upon receiving more information about the event.*

Q: What can I expect from Lux at my event?

A: Silence! Lux cannot talk. Please do not request or provoke Lux to speak. You can also expect Lux to entertain and interact with event attendees. Lux is charming and will have lots of attention. Please consider this when submitting a request—Lux may be unsuitable for some events such as guest speakers and panels.

Q: Who is the person under the costume?

A: Remember, Lux is a character, not a person. Please do not inquire about the performer's identity. If the performer's identity is revealed, it will ruin the illusion of the character.

Q: Can Lux assist / serve at my event?

A: We know it would be endearing to have Lux pass out programs, serve cookies, etc. However, we ask that you do not request Lux solely for those reasons. Lux is an entertainer, not an extra pair of hands.

Q: Will Lux need any specific requests while working at my event?

A: Yes! For the safety of the performer, Lux will need to take a break every 30 minutes or so. Lux will also need privacy. Before the event, please communicate with the Program Support Specialist the designated spaces for Lux's breaks. Public bathrooms & closets are unsuitable.

Q: I need to communicate something to Lux during a performance. How do I do that?

A: Remember, Lux cannot talk. If there is something you need to communicate to Lux during an appearance, please direct it to the mascot assistant and they will inform Lux.

Q: I did not receive a confirmation email / want to know why my request was denied.

A: To follow up about a request, please contact the Program Support Specialist, LaCherish Thompson at lthompson@donnelly.edu or 913-621-8797.

Q: I need to change/cancel/reschedule my request. Who should I notify?

A: Please contact the Program Support Specialist, LaCherish Thompson at lthompson@donnelly.edu or 913-621-8797 immediately.

Q: A student club wants to request Lux for an appearance. What should they do?

A: Clubs must contact their club advisor to complete a request form. Students are **not** allowed to directly request Lux—**no exceptions**.

Q: I have more questions about Lux. Who should I contact?

A: Please direct all questions and concerns about Lux to the Program Support Specialist, LaCherish Thompson at lthompson@donnelly.edu or 913-621-8797.