



Food Service Update

Skokie School District 73.5

January 15, 2019



Evaluation tools

- Surveys
- Focus Groups
- Secret shoppers
- Interviews
 - Staff
 - Organic Life personnel



Survey Responses

- Response rates based on student enrollment and household count
- Survey Responses
 - K-3rd grade students discussed the survey questions with their teachers and the teachers responded on behalf of each class
 - 4 – 5th grade students – 50% response rate
 - 6 – 8th grade students – 58% response rate
 - Parent survey received a 12% response rate
- 98.8% of respondents attend District 73.5 schools



Student Satisfaction Level

- Responses varied as it relates to the food being offered (i.e. freshness, smell, temperature, etc.)
- Chicken and Pizza are the most liked items on the menu
- Vegetarian options and hot sandwiches (i.e. sloppy joes) are among the least popular items.



Student recommendations

- Bring back the mini pizzas and popcorn chicken!
- Use less whole wheat
- Bake the cookies longer
- Ensure milk is not partially frozen
- Don't serve pizza every Friday
- Add Indian foods
- Add more options in general



Parent respondents say.....

- **Overall, 67% of respondents believe the school lunch program meets and/or exceeds expectations**
- 94% of respondents utilize the school lunch program
- Lunch prices are reasonable
- Our children bring lunch from home because....
 - My student(s) don't like the food choices
 - My student(s) bring his/her favorites from home
 - It saves my family money



Other Interesting Facts

- Many staff members enjoy school lunch. In October, more than \$3,000 was spent by staff members on school lunch
- Processed cheese is only used for sandwiches. Pizza, nachos, etc. use what they call a “cheese roux” made of fresh shredded cheese and milk
- We serve 100% juice with lunch
- Students are required to take a fruit or vegetable with every lunch

