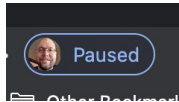


Reset Chrome Settings

This solution fixes the occasional issue with Youtube videos not playing well. If this solution does not work, please reach out to the Technology Dept.

1. Go to the three dots in the upper right corner of Chrome
2. Click on **Settings**
3. On the next screen, In the left menu, you will see **Advanced**, Click on this.
4. On the Bottom of this menu you will see **Reset settings**
5. In the middle of the screen click on **Restore settings to their original defaults.**
6. Click **Reset settings.**
7. After this completes close, quit and restart Chrome.
8. When Chrome reopens, click on the Paused



- icon in the upper right of your screen and login to Chrome again.
9. Go to the three dots in the upper right corner of Chrome
 10. Click on Extensions
 11. Turn on any extensions that may be turned off by selecting the toggle switch in the lower right corner and moving it to the left.

